



# Annual Report

Year Ended 30 June 2022

Photograph by Mark Smith.





We are

Auckland City Mission –

Te Tāpui Atawhai



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## Our Mission

We provide immediate relief and pathways to long-term wellbeing for people in greatest need, through connection and access to kai, kāinga, and hauora.

## Our Values

### Manaakitanga

We recognise and value the mana of every person as equal or greater than our own through hospitality, generosity, aroha and respect.

### Atawhai

Compassion, care and grace guides our every interaction.

### Rangapū

We seek and engage in authentic partnerships characterised by mutual trust, integrity, respect, transparency, commitment and collaboration.

### Manatika/Mana Ōrite

Committed to equity and seeking dignity for all, we will fearlessly advocate with and for people experiencing greatest need.

## The impact we seek to make

Auckland City Mission focuses its work in three impact areas: homelessness, food insecurity and health care.

We strive for a society where:

Homelessness is brief, rare and non-recurring with affordable and healthy homes a reality for all.

Everyone has access to enough good kai to sustain them and their family's needs.

Healthcare is accessible for all, including people living with the effects of trauma, mental unwellness and substance abuse.



# Chair's Report

The last year has been one of celebration, but also of ongoing challenges and disruption, as we continue to feel the effects of the pandemic.

The Mission remains focused on three key areas: supporting those experiencing homelessness, those facing food insecurity and those without access to good healthcare.

The highlight of the financial year was the completion of HomeGround – a place for transformation and healing for those in greatest need. Despite the delays to the construction programme caused by COVID-19, the Mission was finally able to move from Union Street back to Hobson Street in February 2022. The doors were open for just two weeks before Omicron restrictions began. HomeGround is the result of many years of dedicated work by the HomeGround Campaign Executive who have been tireless in their fundraising efforts; my fellow board members; and past and present Mission staff.

HomeGround has won building and architecture awards both nationally and internationally with Stevens Lawson Architects and Built Environs New Zealand. We think it's a very special building and it is a pleasure to see the design and build publicly acknowledged.

I want to thank and acknowledge Celia Caughey, who has been a member of Auckland City Mission's board for 11 years and was instrumental to HomeGround being built. Now that HomeGround is operational, Celia has retired from the board, however she still intends to support the Mission's work. Her care and attention to detail and her consideration for all those the Mission serves are second to none.

Over the course of the financial year, the Mission also pursued its commitment to becoming a better Te Tiriti o Waitangi partner. The Mission was gifted its ingoa Māori (Māori name) and we welcomed our first Manutea – GM Māori, Joanne Reidy, who will oversee the Mission's Māori strategy.

As the pandemic lingers on, the economic impacts of COVID-19 continue to be felt throughout the community. We see this reflected in the demand for food parcels, which surged when lockdowns began and has remained high ever since. Thanks must go to management, staff and volunteers who have taken the ever-changing COVID-19 restrictions in their stride and pivoted to deliver services in different ways.

Thank you for your ongoing support of the Mission's work. We are humbled by and grateful for the generosity of our supporters.

Joanna Pidgeon  
Chair



Auckland City Mission – Te Tāpui Atawhai  
Chair Joanna Pidgeon

# Missioner's Report



A pōwhiri was held in June 2022 to welcome Manutea – GM Māori Joanne Reidy into her new role.

What a wildly challenging, exciting and unpredictable year it has been. When I think back to the start of this Financial Year in July 2021, the Auckland City Mission was at Union Street, Auckland was at Alert Level 1 and life felt relatively normal. That all changed in mid-August, when we moved to Alert Level 4. The remainder of 2021 and the first few months of 2022 were an extremely challenging time, as the team continued to deliver our services amidst COVID-19 restrictions.

We adapted services to ensure people's safety and well-being. COVID restrictions meant we couldn't welcome people inside the Haeata community dining room for a hot meal, so we offered them a packed meal to take away instead. We couldn't accept new admissions into our transitional housing programmes, so we offered extensions to the residents already staying. We offered COVID-19 testing and vaccinations to our street whānau (people experiencing homelessness).

COVID also saw the Mission distribute more food parcels than ever, as the economic challenges of living through a pandemic began to bite and more Aucklanders turned to the Mission for help. And throughout all of the disruption, the Mission's move to HomeGround was rescheduled and re-planned, as COVID restrictions affected the construction timeline.

Showing kindness and conveying a warm welcome is more difficult when you are socially distanced and wearing a mask, so I'm so proud of the continuous resilience, flexibility and manaakitanga of the Mission team. The silver lining of the pandemic is we've found new and collaborative ways of working. The example that springs to mind is the time that our Te Whare Hinātore team spent at James Liston Hostel in March and April 2022. Temporarily merging the two transitional housing services meant we could cope when staff were sick.

Any concerns we had about bringing our women-only service into the mixed hostel were lifted when we saw how accommodating the residents and staff were of each other.

This was my first full financial year as Manutaki or Missioner. Along with the challenges, there have been some incredible highlights. Moving into HomeGround was certainly one of them, but the day that we welcomed the first of the tenants into the HomeGround Apartments was particularly special. It was such a privilege to see that long-held dream come to fruition, after so many years of planning, fundraising and hard work by so many people.

On 1 June we held a pōwhiri at HomeGround to officially welcome Joanne Reidy into her role as Manutea, or GM Māori of Auckland City Mission. It was a significant milestone in the Mission's journey to becoming a good Te Tiriti o Waitangi partner and will always be remembered as an important moment in the organisation's history. Later that same month, the swell of support for Matariki and our first opportunity to celebrate the Māori New Year as a nation with a public holiday gave me the feeling that New Zealand is at an important moment in its history too.

Of course, having our supporters through every step of the year has been crucial in ensuring we can support people when they need it most. For that I thank you deeply and genuinely.

Ngā mihi,  
Helen  
Missioner – Manutaki



Helen Robinson  
Missioner – Manutaki

# Our Impact in Numbers



Kai

63,638

standard food parcels\* distributed. This equates to almost 3 million meals.

8,988

standard food parcels\* distributed in the lead up to Christmas including significant extras for Christmas Day, such as pavlova and a whole chicken to roast.

39,625

total meals (sit down and takeaway) prepared by Haeata.

13,017

sit-down meals provided at our community dining room, Haeata\*\*.



Kāinga

82

people placed into permanent housing.

281

emergency housing placements. Provided to offer short-term accommodation when needed; this includes multiple placements for some clients.

35

women cared for in transitional accommodation at Te Whare Hīnātore.



Hauora

2,716

bed nights at the Social Withdrawal Service.

395

admissions to the Social Withdrawal Service, an average of seven admissions per week.

1,314

drug and alcohol assessments.

July 2021 – June 2022

26,608

takeaway meal packs provided by Haeata, including during COVID-19 lockdowns and restrictions, when Haeata was closed.

19,000+

tamariki received gifts and stocking fillers from Auckland City Mission during the pre-Christmas period.

50+

smaller organisations supported with kai, through the Foodlink programme.

\*Aotearoa Standard Food Parcel Measure.  
\*\*COVID-19 lockdown between September and November 2021 prevented service at Haeata.

1,032

home visits (or phone calls during COVID-19 restrictions) to support isolated older people (55+ years of age).

116

people cared for in transitional accommodation at James Liston Hostel.

9,552

appointments at Calder Health Centre.

1,243

COVID-19 vaccinations given by Calder Health Centre over a four-month period.

5

appointments on average per Calder Health Centre patient during the year.

# Moving into HomeGround

In February 2022, Auckland City Mission – Te Tāpui Atawhai celebrated its return to HomeGround after three years in its temporary home at Union Street. This important milestone was marked with a hīkoi (walk) from Union Street back to Hobson Street. At the time, the Omicron wave was just beginning and so tangata hīkoi (walkers) were divided into four smaller groups to reduce the risk of transmission as much as possible.

At HomeGround, Auckland City Mission now has a modern community dining room, a sacred space called Te Manawa Ora, a state-of-the-art health centre, two withdrawal services (a social withdrawal service run by the Mission, and a medically managed inpatient withdrawal service run by Te Whatu Ora Waitematā). There is a pharmacy, community meeting rooms and office space for Auckland City Mission staff. The top floors are dedicated to the 80 apartments that provide a permanent, safe home for tenants who were previously sleeping rough or on the social housing register, and a rooftop that’s shared with tenants and people hiring out the Mission’s event space.

“Thanks to the generous support of Auckland City Mission’s donors – and after more than a decade of planning and building – HomeGround is finally a reality. We are so grateful and thrilled with what has been created,” Missioner Helen Robinson says. “Now that we have the HomeGround apartments, Calder Health Centre, Social Withdrawal Service and Haeata community dining room in one building, we can offer expanded and more integrated services. The building is modern, warm and welcoming. Here at the Mission, we believe this is the level of care that everyone deserves to receive – including those Aucklanders who are in greatest need.”

## HomeGround Apartments

The Mission offers support services to tenants of the HomeGround apartments. The Supportive Housing team’s purpose is to help tenants sustain permanent housing through planned support. This includes working together with each person to set and achieve goals, access health and social services, live independently and contribute to the HomeGround community. Whether someone is working towards having better physical or mental health, harm reduction, becoming employed or reuniting with their whānau, the team supports each person on their own journey. The focus of supportive housing is on creating the greatest degree of empowerment and independence for each tenant.

In April 2022, after COVID-19 restrictions eased, we welcomed the first apartment tenants to HomeGround. Each apartment is fully equipped and includes a kitchen, a laundrette, an ensuite bathroom, a main room, and a balcony. Tenants have access to a communal lounge and rooftop garden. Mission team members including the concierge, security, tenancy manager, and key support workers are available for ongoing 24/7 assistance. Each person living in the building becomes part of a community where people help each other out, learn from and grow from each other – this is led by the tenants themselves and supported by Mission staff.

In May 2022, the HomeGround tenant community began planting the rooftop garden with food plants. The semi-enclosed space has become a sub-tropical food garden with bananas, taro, ginger, tea and coffee plants. A herb garden is in development and the community is also investigating plants used in Rongoā Māori (Māori healing).



## Why this is important:

At the Mission, we believe that housing people in need, and providing wraparound services to support them, is paramount to positively changing the circumstances of those experiencing homelessness. Having all the services under one roof enables the team to support people in a fully integrated, seamless way.



Staff take part in a hīkoi to mark the Mission’s return to Hobson Street.



The semi-enclosed rooftop garden at HomeGround has become a sub-tropical food garden.



Main room inside one of HomeGround’s apartments.



# Kai: Addressing Hunger in Auckland

## What's happening:

The level of need for food rose during the COVID-19 lockdowns of 2020 and 2021, and this level of need continued into 2022. The number of food parcels we distribute is two and a half times more than what it was before COVID-19.

Despite the challenges of operating within COVID-19 restrictions, Auckland City Mission – Te Tāpui Atawhai continued to support people facing food insecurity through all of the lockdowns and traffic light settings.

## What the Mission did in response:

- > Increased the number of food parcels to provide immediate and short-term relief to those in need.
- > Offered more choice in a standard food parcel so that the contents better suit the recipient's household's needs.
- > Continued to adapt the way we physically interact with people facing food insecurity so that we could continue to support them through alert level changes and traffic light restrictions.
- > Worked with our Marae Partners at Papakura, Manukau Urban Māori Authority (MUMA), and Manurewa to provide kai, advice and guidance to thousands of people throughout Tāmaki Makaurau.
- > Worked in partnership with food distributors and suppliers to meet the increased demand for food.
- > Continued our work with five other social service organisations as part of the Kore Hiakai collective, with the goal of eliminating food insecurity in Aotearoa.
- > We adapted the contents of our food parcels to ensure alignment with the ASFPM standards. This included providing more dairy based products.

For example, in March 2022, 4,910 ASFPM\* food parcels were distributed by the Auckland City Mission's services and partners. This was an increase on March 2021, when Auckland was at Alert Level 3 and we distributed 4,326 parcels. This compares to 1,966 parcels distributed in March 2020 (when New Zealand had its first lockdown) and 1,541 parcels in March 2019.

\*ASFPM = Aotearoa Standard Food Parcel Measure.

See [zerohunger.org.nz](https://zerohunger.org.nz) for more information.

## Why this is important:



We believe that no-one in New Zealand should go hungry, yet 1 in 5 New Zealanders do not have enough nutritious food on a regular basis to meet their dietary needs. The stress of food insecurity and the effect of not eating enough each day can have a lasting impact on our physical and mental health. The Mission is one of a growing number of organisations committed to resolving food insecurity in New Zealand.

## Christmas 2021 at the Mission



Mission staff help pack food parcels for Christmas.

In the days leading up to Christmas, alongside our partners – Eden Park, Manurewa Marae, Manukau Urban Māori Authority (MUMA), Papakura Marae, and VisionWest Community Trust – we distributed food parcels and gifts to tens of thousands of people who would have otherwise gone without over the festive season.

We reinstated a phone booking service that was established the previous year so that people did not have to queue for food and gifts, reducing the necessity of early morning queues as well as the possibility of any community transmission of COVID-19. This year we also introduced rolls of wrapping paper to the parcels so that parents could wrap the gifts for their tamariki.

A big thank you to Tegel for donating thousands of chickens for the Christmas Food Parcels, as well as The Warehouse for their support through the Be the Joy campaign and the many other supporters who contributed cash, product and time to ensure the Mission could provide this service.

On Christmas Day, Nando's provided an incredible 300 hot takeaway meals from their Queen St and Manukau locations. Takeaway was offered instead of in-restaurant to reduce any risk of COVID-19 transmission. The Mission team was on hand to provide support throughout the day and offer gifts for children. There were smiles (behind the masks) all around!

## Kelly's story: Finding her feet in Auckland

Kelly and her children had been living in the East Cape with her Mum who was unwell so that Kelly could care for her. Very sadly her Mum passed away. With no other option, when Kelly was offered emergency housing by Kāinga Ora in Auckland she bravely relocated her whānau to avoid becoming homeless. With no family or friends in Auckland, Kelly was alone without support.

After arriving in Auckland, Kelly heard about the Mission and knew she could count on our support at such a challenging time. She got in touch with our Food Security team who quickly helped her and her children with food. The team also organised clothing for the children as Kelly did not have the means to buy items they needed.

Through phone consultations and during brief visits to pick up food, Kelly connected with many Mission staff and they soon became a source of strength and support when she needed it the most. The team were encouraged by Kelly's optimism and motivation to improve life for her young whānau.

In one conversation, Kelly told one of our team how she wanted to find a job. They connected Kelly with an agency that supports people in challenging circumstances seeking employment and as soon as her children were settled in school and day care, Kelly began to look for a job.

Kelly has now secured a permanent part-time job and has turned her focus to getting out of emergency accommodation so her children can have a stable home.

Kelly still visits the Mission occasionally when weekly costs mean she needs some extra support with food but is confident that she won't need our food support in the long term. She is already well on her way to finding her feet in Auckland.

## By the Numbers

63,638

We distributed the equivalent of 63,638 ASFPM Food Parcels.\*

4,910

The 4,910 parcels distributed in March 2022 equates to food for 19,640 people, for three meals a day for four days – or 235,680 meals.

50

We also supplied food to 50 Foodlink partner organisations – all while operating under COVID-19 restrictions.

## By the Numbers

8,988

In total, 8,988 ASFPM Food Parcels were distributed during December, along with significant extras for Christmas Day such as pavlova and a whole chicken to roast.

36,000

More than 36,000 gifts and stocking fillers were provided for more than 19,000 tamariki during the pre-Christmas period.

# Kāinga: Housing Aucklanders in Need

## What's happening:

The huge demand for housing continues to be a challenge in Auckland. From supporting people living on the streets, to providing emergency and transitional housing and, ultimately, supporting people who enter permanent housing.

Over the last year, aligning to the Housing First principles, the Mission continued to support people into housing best suited to their individual needs based on individual choice.

We do this in alignment with our philosophy that no-one should be prevented from access to housing, and our belief that housing is a human right.

## What the Mission did in response:

- > Supported 82 people into permanent housing in the year to June 2022.
- > Enabled 281 emergency housing placements, which includes multiple placements for some clients.
- > Throughout the year, provided 116 people with transitional housing at James Liston Hostel as a stepping stone toward permanent housing.
- > When lockdowns and COVID-19 restrictions permitted, offered a range of life-enrichment activities to street whānau including art and sculpture classes, quizzes, film sessions and poetry classes.
- > Offered easily accessible health and outreach services to people experiencing homelessness or vulnerably housed.

## Housing first is based on five key principles:

1. Immediate access to housing with no attached conditions.
2. Client choice and self-determination.
3. Focus on recovery.
4. Individualised support.
5. Social and community integration.

- > Enabled access to Te Whare Hīnātore, the Mission's therapeutic service exclusively for wāhine, and those who identify as wāhine. Grounded by a Kaupapa Māori approach, this programme houses up to 17 wāhine at a time and last year supported 35 wāhine on their journey to better wellbeing and stable housing. The programme is usually 12-weeks in-house, followed by a further 12 weeks of support in the community. This year, due to COVID restrictions and lockdowns, admissions were closed for around six months, so we supported fewer women over a longer period of time. The Ministry of Social Development granted multiple extensions to allow us to continue supporting the wāhine through lockdowns and restrictions.
- > Opened 80 apartments at HomeGround to provide a safe permanent home for people experiencing homelessness or registered as awaiting a home on the social housing register.

## Why this is important:



At the Mission, we believe that everybody deserves the right to have a safe and warm home. We know that providing a home first, then augmenting this with wraparound services to transition the person safely into their home is key to people living their best lives. We honour the fact that wherever someone is on the homelessness continuum, they are deserving of a response and service appropriate to their needs. We are proud to work alongside the other Housing First providers Lifewise, LinkPeople and Vision West, and are ably supported by the Housing First Collective backbone guided by Wise Group.

## Te Whare Hīnātore's new home

Te Whare Hīnātore residential service for women has moved to a new home. The kaupapa Māori service was created in response to the need for wāhine who were homeless to have a safe space to live and access therapeutic services. Previously, Te Whare Hīnātore was located in an apartment-style building where it wasn't possible to open the windows or easily step outside for fresh air – which made dealing with COVID-19 restrictions particularly challenging.

In its beautiful new city-fringe location, Te Whare Hīnātore is now located in a building that is more like a house than an apartment block. The raukura (residents) can open the windows, go outside onto the grass and even have the opportunity to plant a garden. "Our team are thrilled to be able to offer wāhine an even better service and a better connection to the earth, as part of their therapeutic programme," Te Whare Hīnātore Manager Kim Laurence says.

## Kataraina's story

Kataraina says her mokopuna (grandchildren) gave her the motivation she needed to change her life. Kataraina needed major heart surgery, but her body would not withstand the surgery unless she made some serious changes. Her body was suffering from more than a decade of mental and physical abuse and the effects of drugs and alcohol.

Kataraina had heard about the Auckland City Mission's Social Withdrawal (Detox) Service from a friend who was there. She learned that the Mission provides a range of services for people struggling with addiction, including assessments, a residential social detoxification centre and a team of Community Alcohol and Drug Workers.

After completing the programme, Kataraina was offered the chance to come to Te Whare Hīnātore.

Kataraina joined the programme in January 2021.

"Te Whare Hīnātore was amazing. I had my own room for the first time in years and my own bathroom! I was in awe. Having downtime to myself in a safe place was what I needed to reflect on my life, to learn to love myself and respect myself."

Kataraina successfully completed the Te Whare Hīnātore programme and moved into new accommodation. She was thrilled to have a quiet, safe place to call home. Sadly, Kataraina passed away late in 2022. She was surrounded and supported by Te Whare Hīnātore staff. The Mission honours her life by printing her story.



Kataraina with an artwork she made while living at Te Whare Hīnātore.

## Auckland City Mission Housing Limited

Auckland City Mission Housing Limited (ACMHL) is part of the Auckland City Mission – Te Tāpui Atawhai group. ACMHL is a Community Housing Provider (CHP), meaning we can officially provide homes to people who are on the social housing register. Here at the Mission, we take a 'housing first' approach.

That means we aim to find people a safe, stable home, regardless of any other issues they are dealing with. The reason for this is once people have a home, they have stability in their lives and can then address any other difficulties or challenges.



# Hauora: Focusing on Those With Complex Health Needs

## What's happening:

The Mission sees many people with complex medical, mental health and wellbeing issues throughout the year, including addiction issues. Over the last year, the uncertainty and restrictions that come with living within a global pandemic exacerbated the stress experienced by many, and further increased their difficulty in accessing health services.

In acknowledgment of this, the Mission extended and adapted our Calder Health Centre services. The Mission provided on-site care for people who were housed in emergency accommodation on the city fringes during lockdowns and provided COVID-19 tests in a welcoming and familiar environment for our patients and increased our virtual consultation and wellbeing check services. Our Calder Health Centre team took a proactive approach to COVID-19 testing and vaccinations by working collaboratively with other Mission services: at the red traffic light setting, people who came to Haeata to collect a pre-prepared meal were also invited to take a test or get a vaccination.

## What the Mission did in response:

- > Provided 9,552 medical consults through our Calder Health Centre, which offers low-cost comprehensive health care to people in greatest need. Of these, 5,878 were appointments with nurses and 3,674 were appointments with doctors.
- > Continued to offer medical and wraparound services in the form of social workers, a mental health nurse, WINZ, housing options, addiction services and emergency food parcels.
- > Enabled 395 people to access withdrawal services through our residential Social Withdrawal programme, which has now moved from Avondale to HomeGround and has increased its bed numbers from 10 to 15.
- > Worked in partnership with Te Whatu Ora Waitematā to open its Medically Managed Withdrawal Service at HomeGround, which works closely with the Mission's Social Withdrawal Service.
- > Continued to plan and refine the way we operate our health services at HomeGround, to enable a greater breadth of services.

## Why this is important:



We believe that everyone has the right to healthcare and medical support when needed. Experiencing homelessness or addiction, or living in hardship, should not exclude people from equitable access to health and wellbeing services.



Nurses Fiona and Esther in the new Calder Health Centre.

## Calder Health Centre

The Auckland City Mission's Calder Health Centre provides affordable healthcare and a payment plan to support access to services for those in need. During FY22, Calder Health Centre patients averaged five visits per patient per year. Our doctors and nurses are highly skilled and experienced in working with the complexity of the healthcare needs of those who have spent many years on the streets.

**"The staff there are so good – they are really kind. I have found out more about my body through the doctors and nurses there than I ever knew in the past. Most doctors don't tell you in layman's terms what it all means – but these ones do."**

- Ivan, Calder Health Centre patient

## Withdrawal Services (alcohol and other drug detoxification)

Auckland City Mission's Social Withdrawal service provides specialist support within a residential therapeutic community context for those experiencing the devastating effects of drug and alcohol addiction. The service has now moved from Avondale (where it was temporarily during the HomeGround build) into HomeGround. The peaceful environment aids in the healing and detoxification process and links into the other wraparound services provided by the Mission, and the Medically Managed Withdrawal Inpatient Service, which is operated by Te Whatu Ora Health New Zealand Waitematā (formerly Waitematā DHB) at HomeGround.

Having the two services in one building means a better service for patients. People needing support with alcohol or drug use are assessed, and if they require medical support to withdraw from the use of alcohol or drugs, may be admitted to the Medically Managed Withdrawal Inpatient Service. This is usually for a period of around three to seven days. Auckland City Mission's Social Withdrawal Service helps those tangata whaiora (patients) who are assessed as needing help with withdrawal but are not at the level of needing 24-hour medical care. It is common for people to spend time in the Medically Managed Withdrawal Inpatient Service followed by the Social Withdrawal Service, before moving on to being supported in the community. The proximity of the two services means that many patients who would have had to stay in the medical service for a week previously can potentially head to the social service within three or four days, allowing more people through the service.

## Elder Persons' support

The number of social connections we have can decline with age. Families and friends grow older too, which can mean losing key social supports. This leads to feelings of isolation and loneliness and has tangible health implications. Elderly people are often cut off from the wider community due to physical and circumstantial barriers. The Mission supports people over 55 years old who are in greatest need and are unable, for one reason or another, to access mainstream services and meet their basic needs. Although 55 years of age might not be considered elderly by the general population, having lived in poverty and difficult circumstances means people present with conditions usually seen by people in much higher age brackets.



The Medically Managed Withdrawal Inpatient Service run by Te Whatu Ora New Zealand Waitematā (formerly Waitematā DHB) was officially welcomed to HomeGround in May 2022 with a mihi whakatau.

## Our Impact

### in Numbers – Health

1,805

enrolled Calder Health Centre patients.

5

appointments on average per Calder Health Centre patient per year, during FY22.

9,552

health consultations.

1,314

drug and alcohol assessments.

395

admissions to the Social Withdrawal Service, an average of seven admissions per week.

# Advocacy and Community Engagement

Auckland City Mission works alongside other entities to increase public understanding of the issues leading to inequality in our society, including poverty, homelessness, food insecurity and lack of access to healthcare.

The City Missioner and other Mission staff speak at events throughout the year to shed light on the issues the Mission and other agencies see, and why our services are needed. The Missioner frequently shares the Mission's collective knowledge by giving media interviews.

## Online seminars



Delivering the Mission's services while juggling COVID-19 restrictions brought new and interesting challenges. One way that the Mission adapted to this was to create advocacy and engagement opportunities online.

In October 2021, City Missioner Helen Robinson and the Mission's GM of Health and Social Services Jacqui Dillon presented a kōrero about the Mission's response to homelessness, to recognise World Homeless Day.

Later that month, Helen presented another online webinar to recognise World Food Day, where she discussed what food insecurity is, and what food security in Aotearoa would look like.

In March 2022, Helen and the Mission's GM Māori Joanne Reidy presented a kōrero on the resilience of wāhine, to recognise International Women's Day.

These presentations were well attended and are available to view on YouTube by searching for Auckland City Mission.

## Fairer Future Collaboration

Auckland City Mission is part of the Fairer Future Collaboration, which is made up of advocacy groups, disability groups, trade unions, charities and social service providers. In the lead-up to the Government's 2022 Budget, the Collaboration called for core benefit levels to be raised to the level of liveable incomes, along with minimum wage increases; an increase in the Disability Allowance, relationship rules overhauled, sanctions removed, a wiping of debt owed to MSD, and improvements to supplementary assistance and urgent grants. The Mission supported this by adding our name. These measures would help families and communities dealing with rising prices and the impact of the COVID-19 pandemic.



Go to [fairerfuture.org.nz](https://fairerfuture.org.nz) for more information, including the Welfare Expert Advisory Group's research that showed that the income support increases announced in Budget 2021 were still not enough to live on.



A tenant and Community Development Lead Sam tend to the rooftop garden at HomeGround.

# Kindness in Action

## Stand with us to help people in greatest need

### Regular donations

This form of payment allows the Mission to budget more effectively for the coming year as it provides a dependable source of income. You can make regular donations to the Mission in a number of ways:

- > **Direct Debit:** Set up a regular direct debit donation by downloading an authorisation form from our website at [aucklandcitymission.org.nz](https://aucklandcitymission.org.nz)
- > **Automatic Payments:** Set up regular payments to the Mission directly from your bank account to ours using the following details:

**Auckland City Mission, ASB, Auckland.**

**Account number: 12-3011-0520064-00**

Reference fields: please include your name, your donor ID number if you have it and the words 'AP Donation' so that we know this is a regular donation.

- > **Credit Card:** Make regular credit card donations online at [aucklandcitymission.org.nz](https://aucklandcitymission.org.nz)
- > **Payroll Giving:** Ask your employer if they are part of the IRD's Payroll Giving scheme and make regular donations direct from your pay, applying the tax credit immediately.

### One-off donation

You can make one-off donations to the Mission in a number of ways:

- > **Credit Card:** Donate online at [aucklandcitymission.org.nz](https://aucklandcitymission.org.nz) or by calling **09 303 9209**
- > **Direct Credit:** Donations may be paid directly into the Mission's bank account either in a branch or via the internet using the following bank details:

**Auckland City Mission, ASB, Auckland.**

**Account number: 12-3011-0520064-00**

Reference fields: please include your name, your donor ID number if you have it, and the word 'Donation' if you are making a one-off donation.

### Room Hire

HomeGround has function rooms available for hire – a rooftop space with stunning city views for up to 80 people standing, and ground floor rooms for up to 40 people. Visit [aucklandcitymission.org.nz](https://aucklandcitymission.org.nz) for more details.

### Shop

Our retail outlets have a range of good-quality pre-loved and new items for sale. To find locations, please visit [aucklandcitymission.org.nz](https://aucklandcitymission.org.nz)

### Donate food

In the last financial year, the Mission distributed **63,638** emergency food parcels and provided food to 50 local food banks and community organisations. To make a donation or find out more, please contact the Fundraising team.

### Leave a legacy

Leaving a gift to the Auckland City Mission in your Will is a very special way to make a lasting difference to the lives of people in greatest need. To leave a legacy or to find out more, please contact us on: **09 202 9209** or [fundraising@aucklandcitymission.org.nz](mailto:fundraising@aucklandcitymission.org.nz)

### Events

You can support the Mission's work by running your own fundraising event or getting sponsored to take part in a challenge. To organise a fundraisng event – such as a sausage sizzle, concert, or fancy-dress day – or take part in an event like the Auckland Marathon, please contact the Fundraising team.

### Corporate partnerships

The Mission is grateful to all the businesses that support our work. Companies can support the Mission in a number of different ways.

To support the Mission's work, please get in touch with the Fundraising team on  
**09 303 9209 or [fundraising@aucklandcitymission.org.nz](mailto:fundraising@aucklandcitymission.org.nz)**



# Aucklanders Helping Aucklanders

## Bryne Gregory's 25 days of Christmas

In 2019, Bryne Gregory found himself in a dark place and went to the Auckland City Mission for help, suffering from depression and other health issues. Just two years later, Bryne raised more than \$100,000 for the organisation he credits with helping him turn his life around. On 1 December 2021 Bryne walked 1km, and then added an extra kilometre to his walk around central Auckland each day, building up to an impressive 25km walk on Christmas Day. Bryne used a walking frame because he was waiting for hip surgery and a shoulder reconstruction – though it didn't slow him down!



Bryne Gregory fundraised more than \$100,000 for the Mission.

## Farmers Feed Families

Federated Farmers Gisborne President Toby Williams wanted to do something practical for the many Auckland whānau struggling because of COVID-19. He called on the farmers and growers of Federated Farmers to donate in support of the Auckland City Mission's food services. "It was an opportunity to help someone feed their family, like farmers and growers do," he says. Together, Federated Farmers members donated more than \$69,000 to the Mission, which helped provide emergency food parcels for families in need.



Federated Farmers Gisborne President Toby Williams

## FLUF World x Auckland City Mission

In January 2022, two worlds collided in the best kind of way – and more than \$1,000,000 was raised for Auckland City Mission! FLUF World's owners teamed with Wellington-based game studio Beyond VR for an online auction of NFTs (non-fungible tokens). We were thrilled when rapper Snoop Dogg shared the link with his 19 million followers on Twitter, but never expected such generosity! Thanks to Brooke Howard-Smith, Non-Fungible Labs, and Beyond VR for introducing us to a whole new world and making this happen.



An auction of non-fungible tokens raised more than \$1,000,000 for the Mission.

## Auckland Marathon

After months of training, fundraising and several postponements and restrictions due to COVID-19, our team of 30 runners finally ran the Auckland Marathon on 23 January, raising more than \$25,000 to support the work of the Mission. Thank you to all who ran on our behalf!



The 2021 Auckland Marathon finally took place in January 2022.

## Family2Family

New World's annual Family2Family campaign was held in May. Over a two-week period, New World shoppers had the opportunity to fill a paper bag with foodbank-friendly grocery items and drop it off in-store, for distribution to local foodbanks – including ours! There were 20,000 bags collected nationwide. New World matched each bag donated with a cash donation, totalling \$250,000! Shoppers also had the opportunity to donate their Flybuys points towards New World gift cards for New Zealand's City Missions. Thank you to all the generous New World shoppers who participated – our Food Security team are so grateful for your support.



Staff at New World Southmall with some of the donations collected.

## Auckland City Mission volunteers

Every year, around 2,000 people volunteer for Auckland City Mission – Te Tāpui Atawhai giving 20,000 hours of their time to help in services such as the Mission's Distribution Centre, Food Security, Haeata community dining room, Op Shops and at fundraising events. Anyone who walks through HomeGround's front door gets a warm welcome from Auckland City Mission's Front of House team. Two mornings a week, volunteer Marlise is at the Hobson Street entrance to lend a hand on the Mission's busiest days.

"You try and be a friendly face. You get to know who's new and who is a regular. Every day is different, and you never quite know what to expect," Marlise says. Marlise is a former kindergarten teacher who is now retired, and began volunteering with the Mission in 2019. In addition to her work with Front of House, Marlise helps to process applications from new volunteers. Working at Front of House requires resilience and training. Sometimes tempers can flare, but Marlise knows not to take any harsh words personally.

**"If people are dealing with alcohol, drug or mental health issues, they just don't have the coping mechanisms, and so it doesn't take much for people to get upset. They just need someone to love them and that's our job – it has to be unconditional love."**

- Marlise Shadbolt



Marlise Shadbolt enjoys volunteering at Front of House at HomeGround.

## Auckland City Mission Cook-Off

In early June, Auckland City Mission held its annual Cook-Off. Three top chefs, Michael Meredith, Gareth Stewart and Carlo Buenaventura designed the menu. Teams of business leaders prepared the food and were each tasked with raising \$10,000 for the Mission in the lead-up to the event. Their food was served to 150 Auckland City Mission guests, many of whom were experiencing homelessness or struggling to put food on the table. In total, more than \$240,000 was raised for the Mission.



Business leaders worked with the chefs to prepare the food for the Cook-Off guests. From left are Cassie Roma from C&R Co, Helen Robinson from Auckland City Mission, Robbie Turnbull from Alsco, Chef Carlo Buenaventura from Bar Magda, Brett Henshaw from Fonterra, Kate Slavin from Ironclad Pan Co and Matthew Ballesty from SkyCity.



# Acknowledgements

## – Our Supporters

The Auckland City Mission – Te Tāpui Atawhai is endlessly grateful for the generous support of individuals, groups, companies, foundations and associations towards Aucklanders in greatest need. Thanks to you, our teams can offer help and support when it’s needed most.

Although there isn’t room to individually thank every donor who has supported us this year on these pages, please know that all support is so very gratefully received.

### Key Service Partners

Solicitors – **Chapman Tripp**  
Creative Agency – **The Enthusiasts**  
Design Agency – **Origami**  
Media Agency – **Zenith / Spark Foundry**  
Recruitment Services – **Hobson Leavy**

### Major Social Service Partners

Auckland Council  
Auckland and Waitematā District Health Boards/Te Whatu Ora  
Ministry of Housing and Urban Development  
Ministry of Social Development

### Major Donors

Foundation North  
Joyce Fisher Charitable Trust  
ProCare Charitable Foundation  
Sir John Logan Campbell Residuary Estate  
Southern Cross Health Trust  
The Selwyn Foundation  
The Trinity Foundation Limited

### Major Foods and Goods Donors

5aday United Fresh  
Balle Brothers Trading  
Diversery  
Goodman Fielder (Quality Bakers)  
Mondo Group  
My Food Bag  
Proctor + Gamble  
Raglan Food Company  
RJ’s  
Travama  
Unilever  
Walter & Wild

### Charitable Trusts

Barney & Patsy McCahill Charitable Trust, David and Genevieve Becroft Foundation, David Levene Foundation, Foundation North, Four Winds Foundation, Greenlea Foundation Trust, Hugo Charitable Trust, Joyce Fisher Charitable Trust, Louisa and Patrick Emmett Murphy Foundation, Maurice Paykel Charitable Trust, Mullane Charitable Trust, ProCare Charitable Foundation, Pukeko Charitable Trust, PwC Foundation, Simplicity Charitable Trust, Sir John Logan Campbell Residuary Estate, Southern Cross Health Trust, Ted & Mollie Carr Endowment Fund, The Karo Trust, The Lion Foundation, The Masfen Foundation, The Philip William Wylie Charitable Trust, The Selwyn Foundation, The Trinity Foundation, The Trusts Community Foundation, The Walter and Adrienne Titchener Foundation, Un Cadeau Charitable Trust, West Georgia Trust.

### Corporate Donors

500 Ti Rakau, ASB, AMP Services NZ, Aon New Zealand, Browne Hedge, Caliber Investments, Childfund New Zealand, Dove Electronics, Foodstuffs North Island, Generate Investment Holdings, Hummingbird Coffee, J. A. Russell, JBWere, Lane Capital Group, McConnell Dowell Constructors, Mr Morris, Ninja Kiwi, Non-Fungible Labs, Pacific Forest Products, Russell McVeagh, Transdev Auckland, Tubman Heating, VisionWest, Westpac New Zealand, Woods & Partners Consultants.

### Food and Goods Donors

ABC Tissues, All Green, Aluro Healthcare, API Consumer Brands, Baker Boys, Ceres Organics, Chili Herbal Drinks, Dilmah, Edgewell Personal Care, Flynn Grace, Forbidden Foods, Grin Natural Products, Hellers, Imports Plus, James Crisp, Martin Brower, Matakana Superfoods, Mr Apple New Zealand, New World Victoria Park, Schulke Australia Pty, Sleepyhead, The Tatua Co-Operative Dairy Company, Twinings & Co, Vittoria Food & Beverage.

### Community Groups, Churches, Schools and Other Organisations

All Saints Anglican Church Ponsonby, Anglican Church of St John Campbells Bay, Browns Bay 60s Up Movement, Buddhist Youth Association, Cenacle Sisters Trust Board, Church of Jesus Christ of Latter Day Saints, Church Of The Saviour, Everybody Sings, Foodbank NZ, Holy Trinity Anglican Church Devonport, Hunger Shows, Kadimah School, Kids Environment, Livingwater Christian Fellowship Orakei, McElroys New Zealand, Millwater Community Church, Mt Eden Village Business Association, National Association of Women in Construction (Auckland), Newmarket Primary School, Nga Puna o Waiorea – Western Springs College, NZ Dominican Sisters Trust Board, Quota International of Auckland, Rotary Club of Auckland, Rotary Club of Parnell, Rotary Club of Remuera, Rotary Club of Westhaven, Selwyn Village, St Aidan’s Anglican Church, St Chad’s Mothers’ Union Orewa, St Jude’s Mothers’ Union, St Luke’s Anglican Church,

St Mark’s Anglican Church Remuera, St Michael’s Anglican Church, St Paul’s Anglican Parish of Milford, South Kaipara Co-Op Parish, Taiwanese in New Zealand Association, Takapuna Grammar School, Te Waimate Mission, U3A Meadowbank, Westlake Girls High School.

**We are especially grateful to the Auckland Anglican Diocese – thank you.**

### Estates

Alison Jenkins Foundation, Estate of B Chapple-Alleyne, Estate of Donald Burrell, Estate of Elaine Robinson, Estate of Graham Brazier, Estate of Jean Mary Wallace, Estate of Lalita Sundari Natali, Estate of Margaret Lea, Mary G Irvine, Ron Gilbertson Family Trust.



# Board Members



Joanna Pidgeon



Graeme Birkhead



Celia Caughey



Elana Curtis



Evan Davies



The Ven. Dr. Lyndon Drake

## Joanna Pidgeon, Chair LLB (Hons)

Joanna is a lawyer, one of the founding partners of Pidgeon Judd, a boutique property and commercial law firm and a past President of the Auckland District Law Society (ADLS). She has a particular interest in property matters, sitting on the New Zealand Law Society Land Titles Committee, Chair of the ADLS Documents and Precedents Committee and sits on the ADLS Property Law Committee.

## Graeme Birkhead

Graeme has more than 30 years' experience in the building sector. He is a Director of Graeme Birkhead Consulting and has considerable governance experience. He is National President of the New Zealand Institute of Building, a board member of the Property Council of New Zealand's Auckland Branch and an advisory board member of the Auckland Council Urban Design panel. During his career Graeme has led major projects including large-scale housing developments, business parks, manufacturing facilities, infrastructure works and public sector facilities.

## Celia Caughey, Retired March 2022 – previous Deputy Chair

Celia was a lawyer and former partner at Russell McVeagh but now focusses on directorships in the not-for-profit sector. While living in Vietnam for many years she was New Zealand Consul-General in Ho Chi Minh City and Trade Commissioner, and remains Fundraising Coordinator for the Ba Chieu Home for homeless and disadvantaged girls. She sits on other strategic advisory boards and is a trustee of the Caughey Preston Memorial Rest Home Trust caring for vulnerable women. She has been actively involved in capital fundraising for the Mission HomeGround project, and is an active parishioner of St Andrews Church, Epsom.

## Elana Curtis, Deputy Chair

Elana Taipapaki Curtis (FNZCPHM, MD, MPH, MBChB) is a Māori (Te Arawa) public health medicine specialist. She is Co-Director of Taikura Consultants Ltd providing Māori health expertise and training to the health sector and is an honorary Associate Professor in Māori Health at the University of Auckland (currently leading an HRC national project exploring non-COVID related Māori health inequities following pandemic management). She has completed her Doctorate of Medicine (MD) focused on Indigenous health workforce development and has been involved in Kaupapa Māori Research (both quantitative and qualitative) investigating Indigenous and ethnic inequities within tertiary and health care contexts including: breast cancer, cardiovascular disease, emergency department care, racism within clinical decision making and cultural safety.

She has multiple international and national awards including the Māori TV Matariki Te Tupu-ā-Rangi Award for Health and Science, the LIMELite Award for Excellence in Indigenous Health Education Research (Leaders in Indigenous Medical Education) and the Ako Aotearoa National Tertiary Teaching Excellence Award (Kaupapa Māori Category). She is a Board member for the Auckland City Mission, Kaiārahi (Mentor) for the New Zealand College of Public Health Medicine and was a founding member of Te Ohu Rata o Aotearoa (Māori Medical Practitioners Association). She is a proud Mum/Stepmum of Iritekura (12 years), Taipapaki (15 years) and Breezy (23 years).

## Evan Davies Chief Executive Officer Todd Capital

Evan is Chief Executive Officer of Todd Capital, a portfolio of businesses and investments including: Todd Property, Integra Healthcare, Todd Minerals and PartsTrader.

Prior to joining Todd, Evan was Managing Director of SkyCity Entertainment Group, growing the company from a single site to having business operations throughout New Zealand, South Australia and the Northern Territory.

Evan was named the Deloitte/Management Magazine Chief Executive of the Year in 2001.

Evan holds a Bachelor of Town Planning from the University of Auckland, a Master of Science in Tourism Management from the University of Surrey and a Master of Philosophy in Urban and Regional Planning from the University of Birmingham.

Evan has business interests in farming and viticulture and is involved in a range of charitable organisations.

## The Ven. Dr. Lyndon Drake

Dr Lyndon Drake (Ngāi Tahu) is the Archdeacon of Tāmaki Makaurau in Te Tai Tokerau (the northern Māori Anglican bishopric). Lyndon is a former Vice President at Barclays Capital in London, and holds degrees in Theology (MA Hons, MSt, University of Oxford), Computer Science (PhD, University of York), and Science and Commerce (BSc Hons, BCom, University of Auckland). Sitting on a number of boards, and a member of the Institute of Directors, Lyndon has for many years been an active member of outreach programs seeking to address the hardships of poverty. Lyndon chairs a number of other trust boards, including Te Whare Ruru hau o Meri.



Paul Gilbert



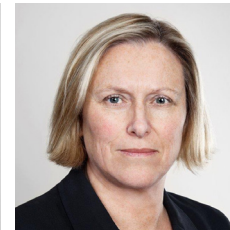
Arend Merrie



Gavin Rennie



Erica Whineray Kelly



Linley Wood

## Gavin Rennie

Gavin Rennie is a Social Worker who for 30 years taught Social Work at Unitec. He was Chair of the New Zealand Schools of Social Work and for a number of years was a Board member of the International Association of Schools of Social Work (IASSW). Prior to teaching he was the Director of Friendship House in Manukau City and also worked as a Community Development Manager for Waitemata City Council.

He has an undergraduate degree in Sociology from the University of Auckland and Post Graduate degrees in Social Work from Massey University and in Theology from the Maryknoll School of Theology in Ossining, USA. He has long-standing commitment to social justice and continuing interest in church social services and in housing issues.

## Linley Wood

Linley was appointed to the Board in November 2018 and is Chair of the Audit & Risk Committee. As a previous member of the ASB Executive Leadership team for 25 years, Linley accumulated wide ranging financial services experience across strategy, legal and regulatory compliance, people and culture, communications, community partnerships and end-to-end customer experience. Linley is particularly passionate about building organisational culture, delivering innovative, positive customer outcomes, and supporting community organisations and initiatives.

Linley is currently an independent, non-executive director of the Bank of New Zealand, a Trustee of the Melanesian Mission Trust and the Auckland City Mission Foundation, and the Deputy Chair and Finance Governor for King's School.

Auckland City Mission – Te Tāpui Atawhai is grateful to outgoing board trustee Celia Caughey for her dedication to the Mission's work.

## We welcomed three incoming board trustees as of August 2022:

### Paul Gilbert

Paul has significant experience in organisational change management, business development, service delivery and communications as well as in governance. He is the Chief Executive of Community Housing Aotearoa, a nationwide peak body for Community Housing Providers. Prior to this he was the General Manager of the social enterprise, Community Finance, which provides low-cost finance to New Zealand's Community Housing Providers.

He spent 10 years with the Meningitis Foundation as founding Director and Board Member. Paul has been a consultant to, and member of, the Anglican Church of Aotearoa New Zealand and Polynesia and advised various tikanga Māori and Pākehā Boards of Anglican entities.

He is a previous General Manager – Strategy and Development of the New Zealand Housing Foundation and was the Development Manager for the University of Auckland Business School.

### Arend Merrie

Arend is a surgeon and senior health leader with governance experience. He has a particular interest in Māori and Pacific health inequity. Alongside his work in general and colorectal surgery, Arend is a trainer on Auckland DHB workshops related to interpersonal skills and culture and a senior examiner for General Surgery for the Royal Australasian College of Surgeons. He was previously the Director of Surgical Services for Auckland DHB and the Chair of the DHB's Surgical Board. His other previous governance and leadership roles include Board Member of the Gut Cancer Foundation; Member of the Clinical Advisory Group for Mercy Ascot Hospitals; Chair of the General Surgical Specialty Group for Mercy Ascot Hospitals; Member of the Executive for the New Zealand Association of General Surgeons; Director of the Auckland Colorectal Centre and Director of Endometriosis Auckland.

In addition, Arend is an Honorary Associate Professor at the University of Auckland and a visiting surgeon at Auckland City Mission's Calder Health Centre.

### Erica Whineray Kelly

Erica is a Health Sector Consultant, Breast Cancer Surgeon and Executive Leader based in Auckland. Erica has shifted from clinical practice to sector consulting with an innovation and equity focus following 25 years as a doctor and advocate. Erica has considerable experience leading teams in high-pressure environments, and leading innovation. Erica co-founded and was the Managing Director of both Auckland Breast Centre (ABC) and Focus Radiotherapy exiting the former to Private Equity. She has been a consultant with BreastScreen Aotearoa, an expert for the Health and Disability Commissioner, and was the founding Chair of the Advisory Board for InZone Girls. Erica is a Fab 50 leader with Be Lab advocating for accessibility, and a member of New Zealand Global Women. Outside of this, she is a mentor to STEM students, and married with two children.



# Consolidated Summary

## Financial Statements

For the Year Ended 30 June 2022

The following Financial Statements are the Mission's Summary Financial Statements. Our full Financial Statements are filed with the Charities Services.

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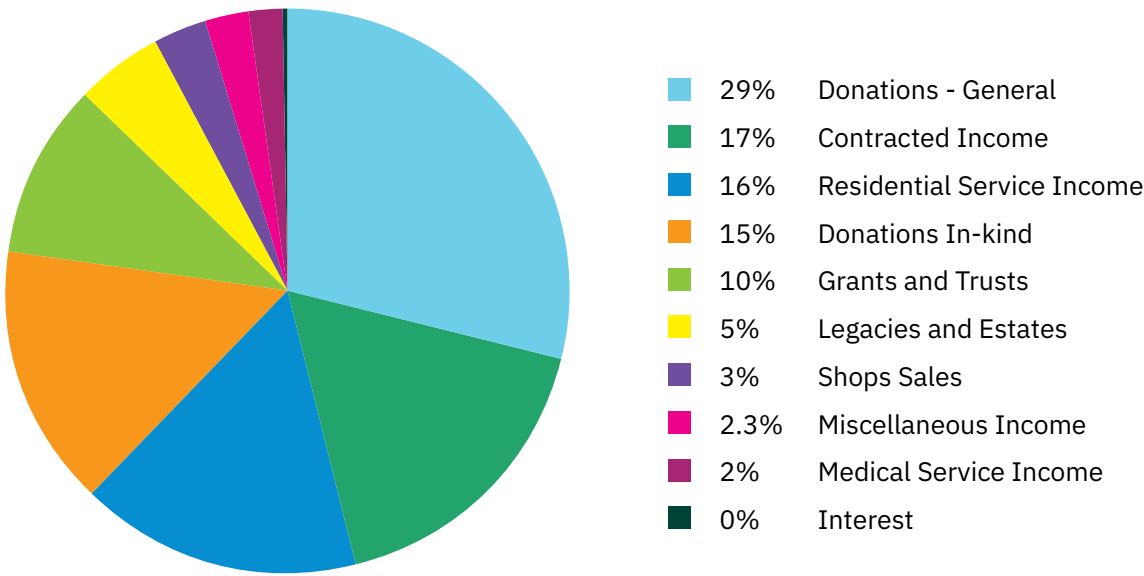
# Business Directory

For the Year Ended 30 June 2022

Total Equity	\$122,749,068
Year of Commencement	1920
Address	140 Hobson Street, Auckland
Principal Business	Helping people in greatest need by providing excellent integrated services and effective advocacy.
Banker	ASB Bank
Solicitors	Chapman Tripp
Auditor	Grant Thornton New Zealand Audit Limited
Charities Commission Registration Number	CC22938

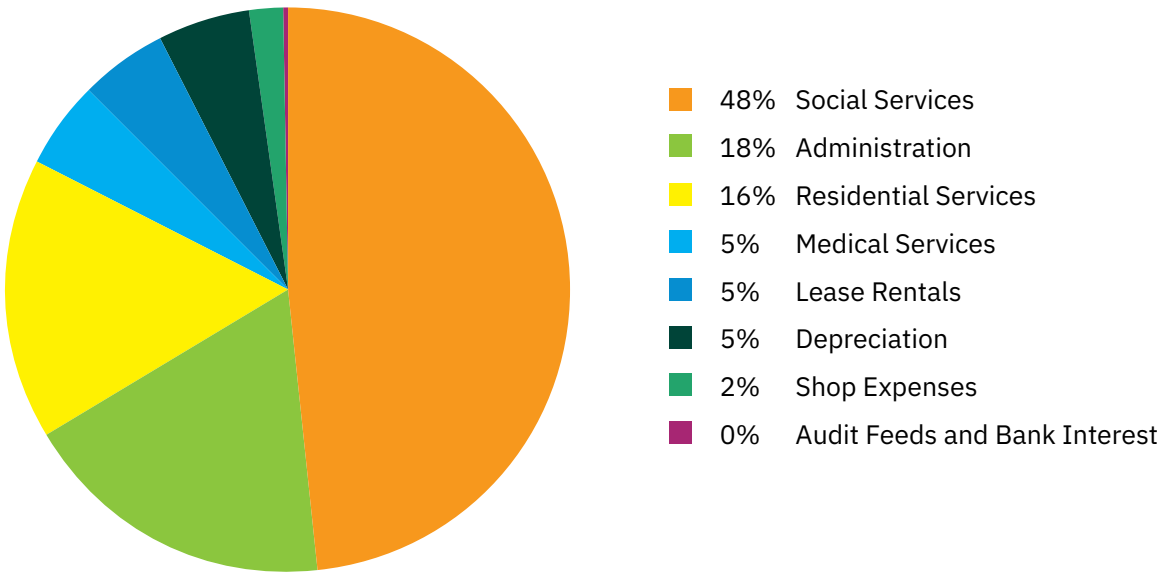
## Where our funding came from in 2021-2022

Excluding Mission HomeGround



## How we applied these funds in 2021-2022

Excluding Mission HomeGround



The attached notes form part of and are to be read in conjunction with these Consolidated Summary Financial Statements.

# Consolidated Summary Statement of Comprehensive Revenue and Expenses

For the Year Ended 30 June 2022

## Revenue

	Notes	2022 \$	2021 \$
Revenue from Non-Exchange Transactions			
Donations - General		11,346,797	7,638,147
Donations - Mission HomeGround		13,572,439	35,430,102
Donations - In-Kind	5	4,405,761	6,500,576
Legacies & Estates		1,556,808	1,067,494
Revenue from Government Contracts		4,721,546	4,630,457
Revenue from Medical Services		623,641	684,749
Revenue from Residential Services		4,460,492	4,019,429
		40,687,483	59,970,954
Revenue from Exchange Transactions			
Shops Sales		760,502	871,200
Interest		16,579	17,218
Miscellaneous Income		611,251	284,440
		1,388,333	1,172,858
Total Revenue		42,075,816	61,143,812

# Consolidated Summary Statement of Comprehensive Revenue and Expenses

For the Year Ended 30 June 2022

## Expenditure

	Notes	2022 \$	2021 \$
Administration		3,172,993	2,657,970
Audit Fees		34,660	30,450
Depreciation		1,548,645	251,621
Interest & Bank Charges		85,982	40,311
Shops Expenses		636,381	498,745
Lease Rentals		1,544,892	1,593,495
Social Services		13,933,338	13,818,790
Medical Services		1,422,452	1,269,394
Residential Services		4,602,800	4,233,219
Other Expenses		2,014,520	939,389
Total Expenditure		28,996,664	25,333,384
Operating Surplus		13,079,152	35,810,428
Profit/(Loss) on Sale of Fixed Assets		(30,535)	2,258
Received from ACM Foundation		350,000	350,000
Increase/(Decrease) in Interest in ACM Foundation		(696,057)	607,445
Discounted Value of Funding from Housing and Urban development		4,556,530	1,281,362
Interest Amortised		(425,868)	(247,064)
Total Surplus for the Year		16,833,222	37,804,429



# Consolidated Summary Statement of Changes in Net Assets

For The Year Ended 30 June 2022

Notes	Accumulated Surplus	Transitional Fund	Restricted Equity Reserve	Facilities Development Reserve	Building Maintenance Fund	Total
	\$	\$	\$	\$	\$	\$
Balance at 1 July 2020	62,856,543	1,818,213	380,576	3,056,085	-	68,111,417
Surplus for the period	37,804,429	-	-	-	-	37,804,429
Other comprehensive revenue and expense		-	-	-	-	-
Transfers to/from accumulated surplus	1,554,731	(378,969)	21,917	(1,197,679)	-	-
Balance at 30 June 2021	102,215,703	1,439,244	402,493	1,858,406	-	105,915,846
Surplus for the period	16,833,221	-	-	-	-	16,833,221
Other comprehensive revenue and expense	-	-	-	-	-	-
Funds reserved	-	-	-	-	-	-
Transfers to/from accumulated surplus	354,566	(805,685)	16,179	(892,303)	1,327,242	-
Balance at 30 June 2022	119,403,491	633,559	418,672	966,102	1,327,242	122,749,067

# Consolidated Summary Statement Of Financial Position

As At 30 June 2022

Group	Notes	2022 \$	2021 \$
Total Current Assets		17,709,152	8,740,231
Total Non-Current Assets	7	128,290,785	115,271,109
Total Assets		145,999,937	124,011,340
Total Current Liabilities		8,980,384	6,194,348
Total Non-Current Liabilities		14,270,484	11,901,146
Total Liabilities		23,250,868	18,095,494
Total Net Assets		122,749,068	105,915,846
Net Assets			
Accumulated Surplus		119,403,492	102,215,703
Restricted Equity Reserve	4	418,672	402,493
Facilities Development Reserve	4	966,103	1,858,406
Transitional Fund	4	633,559	1,439,244
Building Maintenance Fund	4	1,327,242	-
Total Equity		122,749,068	105,915,846

The attached notes form part of and are to be read in conjunction with these Consolidated Summary Financial Statements.

# Consolidated Summary Statement of Cash Flow

For the Year Ended 30 June 2022

	2022 \$	2021 \$
Net Cash Flows from Operating Activities	13,131,903	36,804,207
Net Cash Flows from Investing Activities	(15,715,895)	(45,975,758)
Net Cash Flows from Financing Activities	6,500,001	8,250,000
Net Increase/Decrease in Cash and Cash Equivalents	3,916,007	(921,551)
Cash and Cash Equivalents as at 1 July	6,462,683	7,384,234
Cash and Cash Equivalents as at 30 June	10,378,691	6,462,683

The attached notes form part of and are to be read in conjunction with these Consolidated Summary Financial Statements.

For and on behalf of the Board of Trustees who approved these Consolidated Summary Financial Statements for issue.

  
Chair, Board of Trustees

27-10-2022  
Date

  
Board Member

27-10-2022  
Date

# Notes to the Consolidated Summary Financial Statements

For the Year Ended 30 June 2022

## 1. Reporting entity

The reporting entity is the Auckland City Mission (the “Mission”). These consolidated summary financial statements comprise of the Auckland City Mission and its controlled entities, the Auckland City Mission Incorporated (the “Society”), Auckland City Mission Housing Limited, and its associate, the Auckland City Mission Foundation (the “Foundation”). The Mission and the Foundation are charitable organisations registered under the Charitable Trusts Act 1957 and the Charities Act 2005. The Society is an Incorporated Society under the Incorporated Societies Act 1908. Auckland City Mission Housing Limited is incorporated under the Companies Act and is a limited liability company with 1,000 shares. The Mission holds 100% of those shares.

## 2. Segmented revenue and expense

The Group Revenue and Expenditure Account prepared in accordance with “PBE IPSAS” for the year ended 30 June 2022, includes Donations received specifically for the Building Project (Mission HomeGround) and not for the day-to-day operations of Auckland City Mission.

Below is a Summary of Revenue and Expense segmented separately to better reflect the Auckland City Mission Revenue and Expenditure for its day-to-day operations as distinct from the Building Project.

# Notes to the Consolidated Financial Statements

For the Year Ended 30 June 2022

## Summary of Segmented Revenue and Expenses

For the Year Ended 30 June 2022

	2022			2021		
	ACM Operations Revenue and Expenditure	Mission HomeGround Revenue and Expenditure	Total	ACM Operations Revenue and Expenditure	Mission HomeGround Revenue and Expenditure	Total
	\$	\$	\$	\$	\$	\$
Revenue from Non-Exchange Transactions	27,115,043	13,572,439	40,687,482	24,540,852	35,430,102	59,970,954
Revenue from Exchange Transactions	1,388,334	-	1,388,334	1,172,858	-	1,172,858
Total Revenue	28,503,377	13,572,439	42,075,816	25,713,710	35,430,102	61,143,812
Expenditure – Administration*	8,004,677	1,033,396	9,038,073	4,814,301	1,197,679	6,011,980
Expenditure – Social Services	19,958,591	-	19,958,591	19,321,403	-	19,321,403
Total Expenditure	27,963,268	1,033,396	28,996,664	24,135,705	1,197,679	25,333,384
Total Operating Surplus	504,109	12,539,043	13,079,152	1,578,005	34,232,423	35,810,428
Other Gains/(Losses)	(376,592)	4,130,662	3,754,070	959,703	1,034,298	1,994,001
Surplus for the Period	163,517	16,669,705	16,833,222	2,537,708	35,266,721	37,804,429

## 3. Basis of Preparation

The summary financial statements are presented for the Auckland City Mission and are for the year ended 30 June 2022.

The full consolidated financial statements were prepared in accordance with Generally Accepted Accounting Practice in New Zealand (“NZ GAAP”). They comply with Public Benefit Entity International Public Sector Accounting Standards (“PBE IPSAS”) and other applicable financial reporting standards as appropriate that have been authorised for use by the External Reporting Board for Not-For-Profit entities. For the purposes of complying with NZ GAAP, the Group is eligible to apply Tier 2 Not-For-Profit PBE IPSAS on the basis that it does not have public accountability and it is not defined as large. The Mission has elected to report in accordance with Tier 2 Not-For-Profit PBE Accounting Standards and in doing so has taken advantage of all applicable Reduced Disclosure Regime (“RDR”) disclosure concessions.

The full consolidated financial statements and the summary financial statements were authorised for issue by the Board of Trustees on 27 October 2022.

The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements. The specific disclosures included in the summary financial statements have been extracted from the full consolidated financial statements authorised for issue on 1 October 2022 and have not been restated or reclassified.

The summary financial statements cannot be expected to provide as complete an understanding as provided by the full financial statements. The full consolidated financial statements are available on the Mission’s website [aucklandcitymission.org.nz](http://aucklandcitymission.org.nz) and with the Charities Service: [charities.govt.nz](http://charities.govt.nz)

The full consolidated financial statements have been audited and an unqualified audit opinion has been issued.

The summary financial statements are presented in NZ dollars and all values are rounded to the nearest dollar.

## 4. Reserves

**Facilities Development Reserve (FDR)**

The Facilities Development Reserve comprises retained surpluses that have been set aside to assist funding the development of the Auckland City Mission’s building facilities, and are invested until utilised.

**Restricted Equity Reserve (RER)**

The Restricted Equity Reserve comprises the retained surpluses from the Whitney Trust which is now consolidated into the Mission’s financial statements through Auckland City Mission Incorporated. The major asset of the Whitney Trust is a property which was gifted to the Society. The accumulated surpluses from the Whitney Trust cannot be used to fund other charitable purposes of the Auckland City Mission.

**Transitional Fund**

The Transitional Fund has been established to provide for expenditure that is operational and extraordinary in nature to facilitate the transition to new ways of working at Mission HomeGround. These are not costs that are anticipated to be reoccurring on an ongoing operational basis.

**Building Maintenance Fund**

The Building Maintenance Fund has been established to provide for longer term repairs and maintenance requirements on Mission HomeGround that are extraordinary in nature. These are not costs that are anticipated to be reoccurring on an ongoing operational basis.

**5. Donations In-Kind**

Donations in-kind comprise bulk food donations from corporate donors and general donations from the public. If practicable the value of general donations and bulk donations is recorded as revenue in the financial statements.

Foodbank donations relate to the food parcels provided to those Mission clients in need and Foodlink services relate to the food received for further distribution to the wider Foodbank network around Auckland.

**Volunteer Time**

The Auckland City Mission recognises that volunteers are an integral part of its operations. Volunteers assist in fundraising, in the New Beginnings Shops, in distribution, in providing social services, in organising and providing Christmas events and in Mission governance. However, the value of the services provided cannot be reliably measured. The Mission does not recognise the value of these services in the Statement of Financial Position or Statement of Comprehensive Revenue and Expenses.

During the year, volunteers (excluding Board Members) donated an estimated 14,902 hours of their time to the Mission (2021: 22,677 hours).

**6. Building Development Project Cost (Mission HomeGround)**

In October 2018, the Mission entered into a contract with McConnell Dowell Constructors Limited, to build a ten-storey building which will accommodate social housing (80 apartments), detox facilities, all the Mission’s existing social services and administrative offices, at its previously occupied sites at 136-140 Hobson Street and 201-203 Federal Street.

Development of the building was completed in March 2022 and the property was made available for use from April 2022.



# Notes to the Consolidated Summary Financial Statements cont.

## For the Year Ended 30 June 2022

The Mission has incurred costs of \$1,033,396 under lease rentals and other expenses (2021: \$1,197,679) during the year on the Mission HomeGround project which has been recognised as an expense in the Consolidated Statement of Comprehensive Revenue and Expenses.

	2022 \$	2021 \$
Opening Cost	99,187,722	53,081,322
Additions	15,101,487	46,106,400
Transfer to Property, Plant and Equipment	(114,289,209)	-
Closing Total	-	99,187,722

## 7. Non-current assets

As at 30 June 2022, non-current assets are as follows:

	2022 \$	2021 \$
Property, Plant & Equipment	118,275,576	5,359,494
Intangible Assets	45,937	57,149
Investment Property	43,880	45,296
Investments	5,500	5,500
Interest in Auckland City Mission Foundation	9,919,892	10,615,948
Building Project Development Costs	-	99,187,722
Total	128,290,785	115,271,109

## 8. Interest in Auckland City Mission Foundation

	2022 \$	2021 \$
Interest in Auckland City Mission Foundation	9,919,892	10,615,949
Total	9,919,892	10,615,949

As the Foundation is not controlled by the Mission, the Mission’s interest in the Auckland City Mission Foundation is accounted for under the equity method. The balance at 30 June represents the investment cost plus post acquisition changes and share in surplus or deficit of the Foundation.

## 9. Related Party Transactions

### Key Management Personnel

The key management personnel, as defined by IPSAS 20 *Related Party Disclosures*, are the members of the governing body which is comprised of the Board of Trustees, the CEO/City Missioner (two incumbents), CFO, General Manager (Social Services), General Manager (Manutea), General Manager (People), General Manager (Corporate Services), General Manager (ACM Housing) and Manager (Fundraising), which constitutes the governing body of the Group. No remuneration is paid to Board members. The aggregate remuneration of key management personnel and the number of individuals, determined on a full-time equivalent basis, receiving remuneration is as follows:

Group	2022 \$	2021 \$
Total Remuneration	1,205,227	602,113
Number of Persons	9	5

## 10. Subsequent Events

The Trustees are not aware of any other matters or circumstances since the end of the reporting period, not otherwise dealt with in the financial statements that have significantly or may significantly affect the operations of the Auckland City Mission.

## 11. Capital Commitments

As at 30 June 2022, there were no capital commitments.

As at 30 June 2021, the Mission had \$113.4m committed to the development of Mission HomeGround which included its own contribution, central and local government grants and donations and pledges from private funds, charitable organisations and individuals.

## 12. Contingent Assets and Liabilities

There were no contingent assets or liabilities as at 30 June 2022 (2021: nil).

## 13. Going Concern

The financial statements have been prepared on a going concern basis which anticipates that the Group can continue its operations for the foreseeable future and will be able to realise its assets and discharge its liabilities and commitments in the ordinary course of business.

## 14. Ministry of Housing and Urban Development

During the financial year, the Mission received \$6.5m (bringing the receipts to date to \$18m out of a total of \$18m of dedicated funding received from the Ministry of Housing and Urban Development) to be used in the construction of Mission HomeGround.

The funding received is subject to a number of conditions relating to the construction of the HomeGround building and also to making the property available for letting to specific tenants for the next 25 years. The conditions in the agreement have resulted in the funding received being recognised as a liability.

As the funding is repayable over a significant period of time the amount to be repaid has been discounted to take the time value of money into account. Interest expense is recognised over time as part of the amortisation process reducing the payable balance in accordance with the agreement terms to present value.

The discount rate of 4% historically used has been adjusted to 6% to reflect raising interest rates and corresponding to the Mission’s cost of capital.

Group	2022 \$	2021 \$
Amount received from MOH and Urban Development repayable in the event of a breach of conditions	18,000,000	11,500,000
Discounting to take time value of money into account (2022: 6%, 2021: 4%)	(9,438,022)	(4,845,918)
Interest accrued to date	708,506	247,064
Total	9,270,484	6,901,146

Discounted revenue of \$4,556,530 (2021: \$1,281,362) and amortised interest expense of \$425,868 (2021: \$247,064) have been recognised in the Statement of Comprehensive Revenue and Expense.

If conditions in the agreement are not met by the Mission, the Ministry of Housing and Urban Development will have the right to request repayment of \$18m.

The amount repayable to the Ministry of Housing and Urban Development is secured by a general encumbrance over the land at 136-140 Hobson Street and 201-203 Federal Street.

## 15. Impact of COVID-19

On 18 August 2022 New Zealand was placed at COVID-19 alert level 4 (as defined by covid19.govt.nz). This extended for over a month in the Auckland region. The Mission received higher than budgeted grants and donations whilst the restrictions were in place and as a result of this generosity has been able to minimise negative impacts to operations.

As a result of the restrictions in place, construction of the Mission HomeGround project had been delayed and the cost of the development increased. In May 2022, the Mission received a loan of \$5m from Crown Infrastructure Partners (CIP) to be used to cover building development costs pending the receipt of funding for Mission HomeGround. As a result of the COVID-19 lockdown in Auckland and subsequent delay to the completion of construction of Mission HomeGround, funding streams and utilisation were reviewed, and additional loans of \$3.8m, \$4m and \$1.2m were received from CIP in August 2021 and October 2021. These additional loans were repaid during 2022.

COVID-19 significantly impacted the operations of Auckland City Mission. Social Services resources relating to food services, food delivery services and client interface have been completely reconfigured as a result. During this time, Auckland City Mission also received tremendous support in terms of monetary and additional services and funding (from Crown entities, Trusts and individuals). This generosity aided in minimising any negative impact to operations.



## Report of the Independent Auditor on the summary consolidated financial statements

### To the Trustees of Auckland City Mission

#### Opinion

The summary consolidated financial statements, which comprise the consolidated summary statement of financial position as at 30 June 2022, the consolidated summary statement of comprehensive revenue and expense, consolidated summary statement of changes in net assets and consolidated summary cash flow statement for the year then ended, and related notes, are derived from the audited consolidated financial statements of Auckland City Mission for the year ended 30 June 2022. In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the consolidated audited financial statements.

#### Summary consolidated financial statements

The summary consolidated financial statements do not contain all the disclosures required by PBE IPSAS. Reading the summary consolidated financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited consolidated financial statements and the auditor's report thereon.

#### The Audited Consolidated Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited consolidated financial statements in our audit report dated 27 October 2022.

#### Other Information

The Trustees are responsible for the other information. The other information comprises the annual report (but does not include the summary consolidated financial statements and our auditor's report thereon), which is expected to be made available to us after the date of this auditor's report.

Our opinion on the summary consolidated financial statements does not cover the other information and we do not and will not express any form of audit opinion or assurance conclusion thereon.

In connection with our audit of the summary consolidated financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the summary consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance and will request that such matters are addressed.

#### Trustees' Responsibility for the Summary Consolidated Financial Statements

The Trustees are responsible for the preparation of a summary of the audited consolidated financial statements of Auckland City Mission in accordance with PBE FRS-43: *Summary Financial Statements*.

#### Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary consolidated financial statements are consistent, in all material respects, with the audited consolidated financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), *Engagements to Report on Summary Financial Statements*. Our firm carries out other assignments for Auckland City Mission in the area of assurance and advisory services. The firm has no other interest in Auckland City Mission.

#### Restricted Use

This report is made solely to the Trustees, as a body. Our audit work has been undertaken so that we might state to the Trustees, as a body, those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trustees, as a body, for our audit work, for this report or for the opinion we have formed.

#### Grant Thornton New Zealand Audit Limited



Auckland, New Zealand

27 October 2022





09 303 9200

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