



**Mission on
the move**

Photo: Kathrin Simon

Working on Hunger, Health and Homelessness

Annual Report

For the Year Ended 30 June 2018



We are

Auckland

City Mission

Our Mission

Together we stand with those in desperate need. We provide immediate relief and pathways to enable long-term wellbeing.

Our Values

Manaakitanga

Manaakitanga is behaviour that acknowledges the mana of others as having equal or greater importance than one's own, through the expression of aroha, hospitality, generosity and mutual respect.

Justice (Manatika)

Committed to equity, and seeking dignity for all, we will fearlessly advocate with and for those who are going without.

Partnership (Rangapū)

Firstly, the Auckland City Mission recognises the principle of partnership within Te Tiriti o Waitangi. Secondly, our commitment to partnership stems from a belief that manaakitanga, equity and social justice need to be pursued both within partnerships and through them. For us partnership is characterised by mutual trust, integrity, respect, transparency and commitment.



Annual Highlights



611,992
meals provided by our
emergency food parcels



15,879
emergency food parcels
distributed to individuals and
families in desperate need



38,615
visits to our Homeless
Drop-In Centre



426
drug and alcohol assessments



17,054
medical consultations



2,919
bed nights at our residential
drug and alcohol facility



66
people provided with housing and
wrap around support by Housing First



293
home visits to support
isolated older people



\$2,497,400
worth of food distributed
via Foodlink



13,015
donors



15,000
children provided with
Christmas presents



2,000
guests sharing
Christmas Lunch



4,306
volunteers



29,524
donations

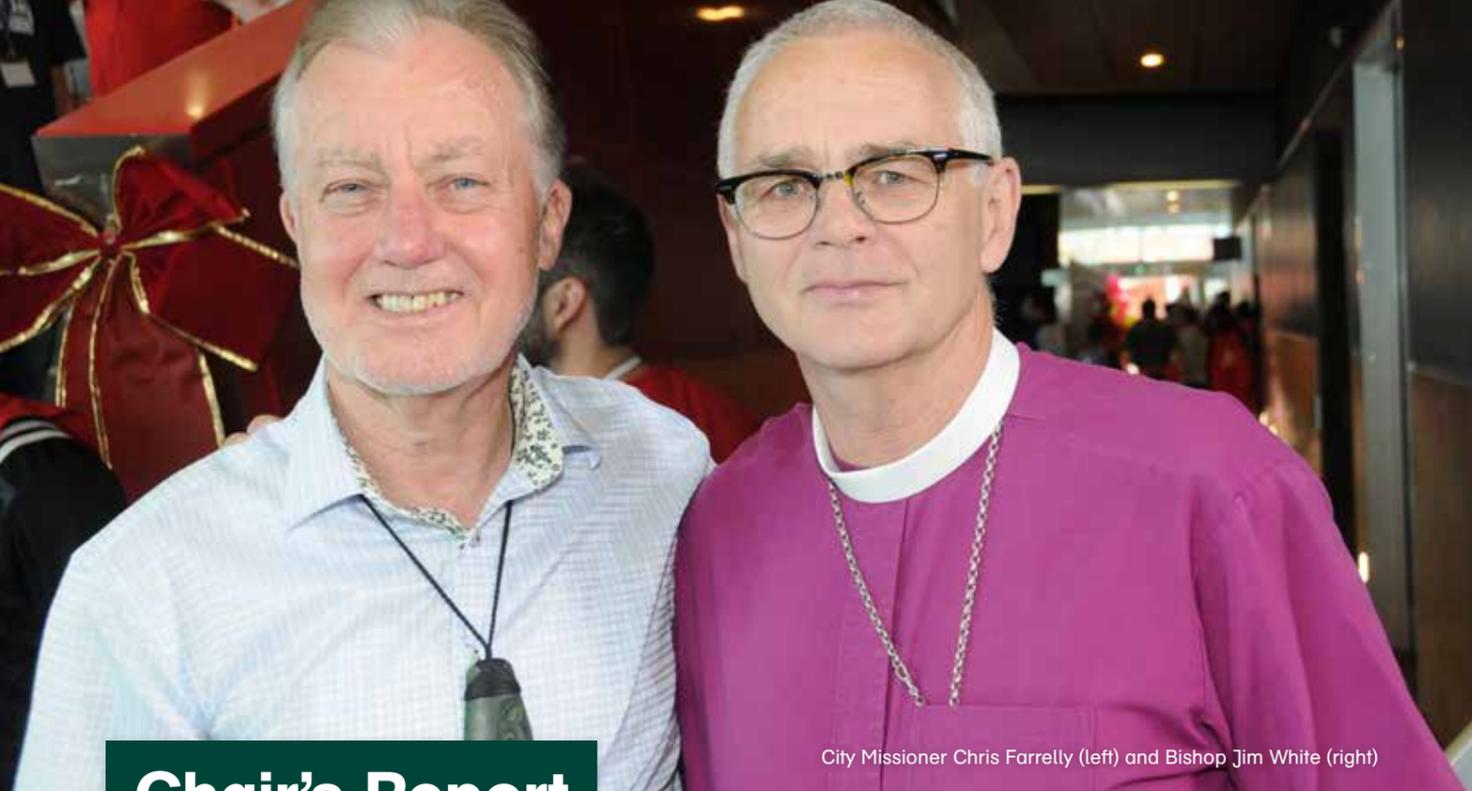


25,425
hours of volunteering



Contents

Chair's Report	6	The Wider Community	29
CEO/Missioner's Report	7	Te Ara Whakamura - HomeGround	30-31
Standing together	8-9	Christmas Lunch	32
Hunger in New Zealand	10	Distribution and Retail	33
Hunger: Crisis Care and Community Service	12-13	Advocacy	34
Hunger: Foodlink - Our Community Food Programme	14	Leadership Team	36
Haeata Community Centre	15	Board Members	37
Health: The impact of poor health	16	Together we stand	38-39
Health: Calder Health Centre	18-19	Auckland City Mission CookOff	40-41
Health: Drug & Alcohol Services	20	Acknowledgements	42-43
Elder Service	21	Together we stand as a community	44-45
Homelessness: The situation	22		
Homelessness: Homeless Outreach and Support Services	24-25		
Homelessness: Housing First	26	Financial Statements	46-53
Te Whare Manaaki Wāhine	27	Notes to the Financial Statements	54-57
Homelessness: Activities Programme	28	Auditor's Report	58-59



City Missioner Chris Farrelly (left) and Bishop Jim White (right)

Chair's Report

We report on a year that has been, quite simply, extraordinary.

Much of the Board's focus has been on progressing our \$90m building project – Mission HomeGround. Due to its scale, there have been a multitude of significant practical matters to work through, from planning the building, through to ensuring satisfactory execution of government contracts for funding, and the considerable fundraising tasks. The Board recognises and appreciates the lifting of financial commitments to the project by the government.

The Campaign Executive, led by Richard Didsbury, are achieving so much and meeting so much generosity. Our \$40m fundraising target is truly remarkable for a not-for-profit, and it is so gratifying to be achieving our milestones in that effort. We are also very conscious of the generosity and dedication of so many, not least pro bono professional services. It is very exciting to be so close to achieving our target.

Mission HomeGround is not about a building for the sake of a building. HomeGround is to be the literal home for eighty of the most vulnerable in our community. It is also to be the home base for our Social Services, which we are already in the process of redesigning and transforming so that we have leading edge social service delivery for our clients. We are incorporating two international best practice models, Housing First and Common Ground, in our endeavours to provide effective, constructive solutions.

Our focus is on standing alongside, and offering, the very highest quality of care and support to help work towards long term wellbeing. This report records the multitude of ways we have been doing that in the past year. Even the most cursory look at the figures and finances show that the day-to-day work of the Mission has expanded significantly, even as we have been planning and working towards future development.

From the Board's perspective, we want to acknowledge the leadership of our Chief Executive and City Missioner, Chris Farrelly, and the whole staff in the Mission. The day-by-day dedication to the work, and most importantly, each person we serve and assist, is what makes the Mission what it is, and why it is rightly held in high esteem by clients and donors alike.

During the year the Board said farewell to David Shand (served June 2012 – November 2017) and Russell Hay (served December 2011 – July 2018). We are enormously grateful for the contribution of both these men. We have welcomed onto the Board Evan Davies, and are glad of the skills and experience that he brings to our work at this time.

Finally, I acknowledge the dedication of the rest of the Board, all of whom have given considerable amounts of time and expertise. In particular, I would like to thank Joanna Pigeon, Deputy Chair of Auckland City Mission and Chair of the Property Committee.

The Right Reverend Jim White

Chair

CEO/City Missioner's Report

Tēnā Koutou Katoa

Looking back over the past year, I acknowledge with deep gratitude all people who have been involved in the life of the Mission. I acknowledge those who have died and who continue to gift us. We particularly remember with sadness one of our staff members, John Bonner, who was taken from his family and us in a tragic accident prior to Christmas.

In my role as Missioner, I have had the privilege of engaging with thousands of people who support us, from all parts of the wider community. In my reflections I often quote the Whakataukī;

*“Titiro Whakamuri
Kōkiri Whakamua”
“Look back and reflect so
you can move forward”*

As we move from our Hobson – Federal Street sites to a temporary location to enable the building of a new Mission facility, “Mission HomeGround”, we naturally look back not only over the past year but over the 38 years since the Mission moved into the old “Prince of Wales Pub” that has been our home since 1980. The Mission today follows in the spirit and footsteps of great people who have gone before us and is built on the shoulders of the incredible generosity of hundreds of thousands of Aucklanders over generations.

Over the past year we have experienced immense generosity and support from our community, and the heart of my report this year is to thank you all. The support is as varied as the people who give, such as 13-year-old Ashley Binns from Torbay who collected 1,000 cans of food from her neighbours, to Foundation North making the largest grant in their history – ten million dollars to assist in our re-build “HomeGround”. And in between we acknowledge those who have given their time, their voice, their resources, their expertise and their hearts to stand with us to address desperate need and injustice in our community and to provide immediate relief and pathways to enable long term wellbeing.

“Together we stand with those in desperate need”

Chris Farrelly

Auckland City Missioner

Our Mission is primarily focused on the three areas: homelessness, hunger and health. We acknowledge the centrality of strong partnerships to address these. We deeply value our partnerships and in the past year they have included:

- Lifewise, who work with us in Housing First and the Auckland Housing First Collective
- CEOs and Chefs who stepped up for our inaugural “CookOff”
- Work and Income who have placed a staff member at the Mission
- Ngati Whatua and our Kaumatua Otene Reweti
- Auckland and Waitamata DHBs who work with us on a number of health initiatives
- The Anglican Church and other faith communities
- Our Australian “Common Ground” colleagues
- The Auckland Council and Heart of the City
- The Government through its support for Mission HomeGround
- Southern Cross Health Trust through their support of the Calder Centre
- The Selwyn Foundation, in so many ways
- Artists, musicians, photographers, choirs, actors, and tutors, who share and teach
- The team at Chapman Tripp
- The Eat My Lunch team

To all the hundreds of groups and individuals listed on the acknowledgement pages of this report and to the thousands not listed we give you our thanks.

This year, another group of special donors have generously joined our Mission and are assisting us to build Mission HomeGround with significant contributions. Some will be named in the future, others wish to remain anonymous and quiet in their gifting.

The Mission is a place of two great contrasts. We see the worst of our society through people experiencing poverty and trauma. We also experience the best of our society through the compassion, care and generosity we witness. I see this everyday through the 100 staff and hundreds of volunteers who choose to work here. This wonderful team and our outstanding Board led by our Chair Bishop Jim White provide inspiration and aroha nui. **Thank you all.**



Standing

together

To address:

Hunger

The right to food is a fundamental human right protecting the right for people to feed themselves in dignity, implying that sufficient food is available, that people have means to access it, and that it adequately meets the individual's dietary needs.

- > We provide food for hungry families, and support to address the wider issues they face
- > We work with partners to extend community food reach into the most disadvantaged neighbourhoods
- > We distribute food to 50 other community organisations enabling them to feed their own communities
- > We provide two meals 365 days a year for people visiting our Haeata Community Centre
- > We research food insecurity and poverty

Health

The human right to health guarantees a system of health protection for all. Everyone has the right to the healthcare they need, and to living conditions that enable us to be healthy.

- > We support people and their families through the pain of addiction withdrawal
- > We provide primary healthcare for high-risk patient groups
- > We deliver practical assistance, companionship and social work support to isolated elderly, ensuring their mental and physical wellbeing

Homelessness

The human right to housing ensures access to a safe, secure, habitable, and affordable home with freedom from forced eviction.

Tika ki te Whai Whare Rawaka. "Everyone has the right to live in security, peace and dignity."

- > Housing people using a Housing First framework and providing wrap-around support services
- > Working with other agencies to address the causes of homelessness and to make it rare, brief and non-recurrent
- > Distributing clothing, toiletries and other basic necessities for the homeless
- > Supporting homeless people to access and sustain housing
- > Walking the streets of central Auckland reaching out to those rough sleeping with practical assistance and offers of further support
- > Running activities to develop new skills and lift self-esteem

Hunger

in New Zealand

290,000

(that's 1 in 4)
Kiwi kids live
in hardship

i.e. in homes where the income
is less than 60% of the median
contemporary income.

(Child Poverty Monitor 2017)

135,000

Kiwi kids regularly
go without the
things they need

including meat and fresh
vegetables, shoes, heating,
doctor's visits and suitable clothing.

(Child Poverty Monitor 2017)

Food insecurity is intrinsically linked to poverty. The reality is that once housing costs are paid, low-income whanau and families are often forced to choose between food and other essential costs.

Food insecurity is more complex than just not having enough food, it can lead to social isolation. Family 100 participants spoke of keeping their children home from school because they do not want to give their children food for lunch that singles them out as being poor. There is also hesitation about taking up free-food programmes for the same reason. These factors can contribute to intergenerational lack of educational achievement.

A lack of a secure source of food for your family creates ongoing stress and worry in parents. When this is sustained over a long period of time it triggers trauma, which can have consequences beyond the acquisition of food. For caregivers, food insecurity is a constant source of stress leading to the heightened risk of mental and physical disease, family violence and breakdown of the family structure.

Recognising that hunger is bigger than any one organisation, so requires a multi-agency response, we have partnered with the Salvation Army and the Christian Council of Social Services. Together we are starting the conversation about the problem and working towards a reality of zero hunger – kore kia kai.



Hunger:

What we are doing

Crisis Care and Community Services

Providing practical assistance and support when it is needed most

For many of the families who come to Crisis Care, food is a discretionary item in the budget. Costs such as rent, power and debt repayments need to be paid first, leaving people with an average of \$24 to spend per person, per week on grocery items – just \$3.43 per person, per day. Ensuring that these families and individuals are able to put meals on the table for themselves and their children is a vital first step towards finding longer-term solutions.

The Crisis Care and Community Services team works to understand the unique story behind every person who comes to the Mission for help. Sometimes family breakdown or an unexpected illness impacts on financial security; other times it's the lingering effects of the poverty cycle.

The team then provides both practical and comprehensive assistance in the form of emergency food parcels, basic clothing, furniture and household items, assistance to access government entitlements, and referrals to relevant internal and community support services. The onsite WINZ worker has been integral to the support provided to our families and individuals. Our thanks to the Ministry of Social Development for providing this service.

Because the need for food is so extensive, the Mission works in collaboration with a number of community organisations, including Manukau Urban Māori Authority (MUMA), Papakura Marae, St Luke's Church in Manurewa and Te Whare Awhina Community House in Clendon. These partnerships help ensure that emergency food, whanau and community support is available for those in our community who need it most.



15,879

food parcels provided



11,807

for families



4,072

for individuals

- > 328 fast food parcels that provide food for that day
- > 51,300 people fed through these food parcels
- > 611,992 meals provided by our emergency food parcels
- > 84% of people only request food one or two times at a time of crisis
- > 6% of people regularly need assistance with food (requesting food five or more times in a year) - the Mission works with these people intensively to find workable, long term solutions



Rachel's story

Rachel came into Crisis Care in desperation. Her father was critically ill in a hospital an hour away from where she lived, and she'd been travelling to see him several times a week for the month he'd been an inpatient so far. Her finances were already tight before she was burdened with the extra expenses of petrol and hospital parking. When she approached Crisis Care, she was facing an impossible choice: feed her children, or visit her dying father. There simply wasn't enough money in her budget to do both.

With a weekly income of \$600 and rent of \$400, Rachel was left with only \$200 a week to pay for her power, transport, medical, and school expenses, and food for herself and her three children. While she carefully managed her expenses from week to week, there was never any money left over to save. Any unusual situation – like her father's extended hospitalisation – would immediately and completely blow out her budget. Rachel applied for a free parking permit through the hospital social workers, but sadly, the day it was granted was the same day her father died in hospital.

The Crisis Care team provided Rachel with emergency food parcels to enable her to feed her family during the time her father was in hospital, and offered her budgeting help as well. Perhaps most importantly, we took the time to sit and listen to Rachel, who was grieving her father's illness and subsequent death, and feeling extremely distressed about her bills, which she'd got behind on while her father was in hospital.

We were able to help Rachel through an incredibly difficult time, and she is now getting back on her feet and catching up on her bills. She knows we are here for her in the future if another unexpected crisis should arise.

Hunger:

What we are doing

Foodlink

Our Community Food Programme

Addressing hunger by sharing donated food

The Mission's **Foodlink** service distributes food to community food banks, marae, residential services, community groups and social service agencies in Auckland and Northland, helping these organisations to address the hunger in their local communities.

Foodlink works by the Mission receiving bulk food donations and then splitting and sharing these donations among the 50 Foodlink partners. Each organisation involved has one day a fortnight when they come to the Mission and collect their donations. For many food banks, the Foodlink service makes all the difference when it comes to having enough food to feed those in their community who need it most.



Organisations supported by Foodlink:



8 community-based foodbanks



17 church-based foodbanks



25 organisations providing community services



\$2,497,400 of food distributed via Foodlink



17,909 food parcels distributed by Foodlink organisations which help 75,964 people in their local community



Foodlink partner

"We share the food we receive from Foodlink with four other foodbanks in our area.

The support from Foodlink means we can feed families in our community. We are so grateful for your support and help."

Haeata Community Centre

Sharing a meal to engage someone who is isolated

Haeata Community Centre provides nutritious meals in a safe, welcoming environment, where everyone is known by name. It is a place where people can re-build networks, and access support to sustained wellbeing. During meal times, we have dedicated, trained staff engaging with every individual and providing practical pathways out of homelessness. This involves building a trusting relationship with people and providing them with the practical assistance they need, such as organising identification and finding emergency accommodation.

It is also a great way to assess and implement the wraparound support the Mission can provide to people with multiple and complex needs, particularly in the areas of housing, and mental and physical wellbeing.

As well as providing meals and support to access services, the Haeata Community Centre also provides other practical assistance like emergency clothing and basic toiletry items. Clients are able to use the phone, access the internet and collect their mail, making it possible for those without a physical address to keep in touch with family and to access support from agencies such as Work and Income.



Nutritious meals provided

365

days a year

"Haeata" - dawn, new light, new beginning



Eleanor's story

Eleanor's childhood was characterised by abuse, unstable housing, and absent parents. After running away from home at age 15, Eleanor says she knew nothing about homelessness – until she started living on the streets. She recalls her first night sleeping rough, when some other homeless people took her to a bridge to sleep under. "I went under with white clothes, and came back out with black clothes," Eleanor says wryly. Without family to support her, Eleanor lived on the streets for a number of years.

Eleanor describes becoming pregnant as a turning point in her life. It was at this time that she started using the Community Centre at the Mission as her "home base" - coming in for meals or to get basic clothing and toiletries. Eleanor said she came to the Mission because she felt that there were people who cared about her here, particularly at the Community Centre.

Over the past few years, Eleanor has slowly turned her life around. She recently celebrated one year drug-free, and is serving as a liaison between Auckland's homeless population and the Mission. She volunteers to run activities and is interested in becoming a peer support worker. Eleanor says that she doesn't want to be "the old me" any longer – and says her new goal is to better herself and try to help others at the same time.



Health:

The impact of poor health



1/3 of New Zealand families are affected by drug and alcohol problems

(New Zealand Drug Foundation Research 2014)



Children in the most disadvantaged communities are nearly **three times more likely** to end up in hospital for common respiratory and infectious conditions associated with poverty

(Child Poverty Monitor 2017)



The number of times children go to hospital with conditions related to disadvantage has **increased since 2007**

(Child Poverty Monitor 2017)



Growing up in poverty means having a **higher risk of heart disease**, alcohol and drug addiction, obesity and poor dental health

(Unicef NZ)



There are **over 60,000** severely lonely older New Zealanders

(Age Concern)



Evidence tells us that the health of people experiencing homelessness is significantly worse than the general population.

(Auckland City Mission)



*For **hundreds of people** the Calder Centre is not only their health centre, but also their address.*

Health:

What we are doing

Calder Health Centre

Providing low-cost, accessible health care to high-needs populations

Quality health care is a basic human right; however, financial and social barriers prevent many Calder Health Centre patients from accessing other non-emergency healthcare providers. Aside from the cost associated with visiting a standard GP service, which can be prohibitive for low-income or homeless individuals, many Calder Health Centre patients also have a reluctance to visit their local doctor because of previous bad experiences so they won't visit until they reach a point where they're seriously ill.

The often transient, chaotic lives of some patients can also mean they're not registered at a particular clinic, therefore adding to the cost barrier given that non-registered patients typically pay more when visiting a GP.

These issues are compounded by the fact that the high-needs population comprising the Calder Health Centre's patient base experience a number of complex medical needs, including mental health issues, drug and alcohol addiction and the physical effects of living in poverty.

Calder Health Centre doctors and nurses have unique experience and skillsets tailored towards working with marginalised, high-needs patients, helping to ensure that consultations are conducted in a respectful way, maintaining the dignity of individual patients.

A unique factor of the Calder Health Centre is the provision of social support via a Mission assessment professional being based at the Calder Centre full-time. This means that if a patient visiting a doctor clearly has a social issue that is impacting on them, such as a need for food or housing, they will be given the opportunity to speak with the on-site assessment professional who can help them with addressing the issue or issues. This is unique to the Calder Health Centre and of immense value given the direct link between poverty and poor health outcomes.



1,638
enrolled patients



17,054
health consultations



510 hours
of Mental Health Nurse
Practitioner support provided

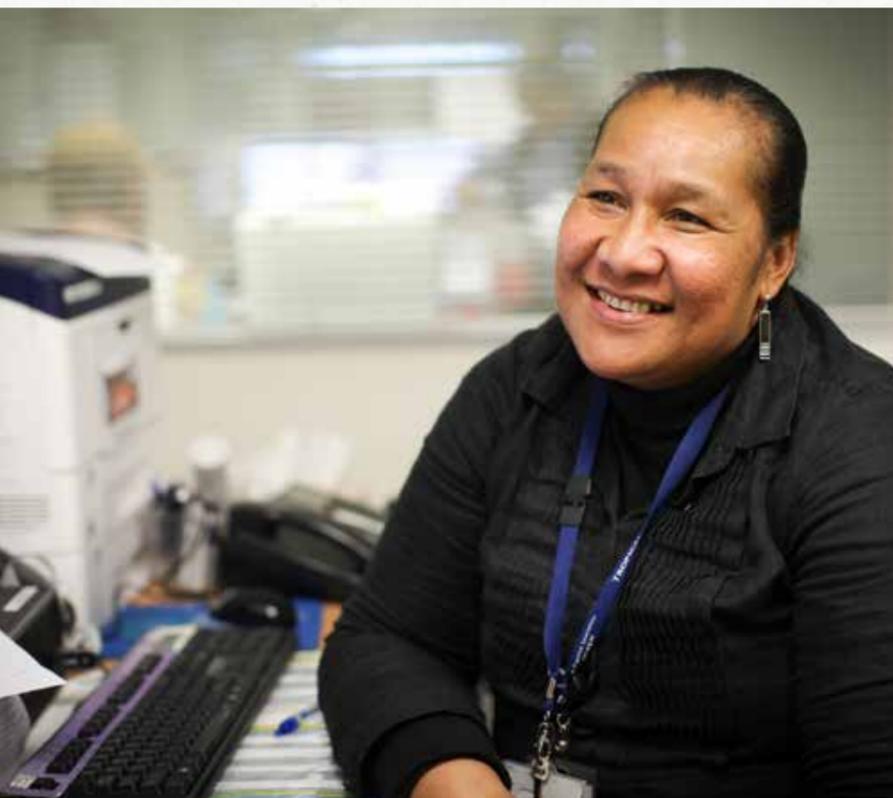
The average number of visitations per patient at the Calder Centre sits at 10 per year. At about three times the national rate, this is a direct reflection of the hardship and challenges faced by the people visiting this clinic.

Leonard's story

Leonard is in his mid-40s and has terminal cancer. When he came to the Calder Health Centre, the doctor who saw him learned that Leonard was living in poverty and needed extra help. Our on-site assessment professional was able to get Leonard's WINZ entitlement reviewed and changed so that he is now receiving the correct financial assistance. They also organised some furniture for his basic accommodation and provided him with essential clothing and emergency food assistance.

Our assessment professional has accompanied Leonard to hospital appointments and empowered him to better navigate the health system, so that now he's comfortable attending appointments on his own and understands his condition and treatment. Not only do we make sure Leonard is receiving the medication he needs, the pharmacist who works with the Calder Health Centre also sorts Leonard's medication into blister packs so it's easier and safer for Leonard – a seemingly small gesture that makes a big difference.

Through the Calder Health Centre, we were also able to arrange for palliative care for Leonard so that he can be comfortable and looked after as he enters the last phases of his illness. Our staff have helped Leonard reconnect with his family so that he has their presence as he nears the end of his life. We are working with Leonard to develop an advanced care plan, and while it may take some more time before he is ready to do that, we will continue to support Leonard to live with dignity and in as much comfort as possible.



We wish to acknowledge Southern Cross Health Trust for their significant support of the Calder Centre.

Health:

What we are doing

Drug & Alcohol Services

Delivering the tools and support to overcome addiction

Addictions take a devastating toll on individuals, families and communities. The Mission's **Social Detoxification Service** works with hundreds of people every year, offering the tools and support to help people overcome their addiction.

Our on-site residential drug and alcohol detoxification centre, Elm Street, provides a safe space for people to detox from drugs and alcohol while accessing social work support, educational sessions, community recreational services and nutritious meals. It is the only non-medical detoxification centre in Auckland and is the first step in supporting someone to address their addiction.

Once residential treatment is completed, people are supported into long-term treatment centres, or the Mission's Alcohol Drug professionals will visit clients out in the community, helping to support them in maintaining lifestyle changes.



426

drug and alcohol assessments



376

admissions to Detox



2,919

bed nights at Federal Street



355

community support drug and alcohol assessments



170

people supported by the community drug and alcohol team



156

home visits provided



102

referrals for further support

Monica's story

Sometimes witnessing another's struggle with addiction can be like looking into a mirror. For Monica, it was seeing her father's downward spiral into substance abuse and entry into the Mission's Detoxification Service that caused an "aha" moment. Monica approached the Drug & Alcohol Services team after assisting her father to enter treatment for his addiction problem, and told us that she believed that she, too, had a problem with alcohol abuse.

We supported Monica to make arrangements for her children to be looked after by family members so that she could focus on her treatment, and then we admitted Monica to our Detox Centre for a 10-day stay. She was able to access addiction support along with regular, nutritious meals and the company of other guests who were going through the same difficult process.

After Monica completed her 10-day stay in our Detox Centre, she committed to continued counselling and regularly attending Alcoholics Anonymous meetings in the community. Our Drug & Alcohol Services professionals kept in touch with Monica to ensure she was being supported during her recovery. Monica has become a regular at her local AA meeting and is strongly dedicated to maintaining her sobriety. Monica has been sober for six months now, and we will continue to keep in touch with her and support her recovery.

Elder Service

Reaching out to and supporting Auckland's isolated elderly

Isolation and loneliness affects older people for a number of reasons – families and friends grow older along with us, meaning many of us lose key social supports as we age. Physical and circumstantial barriers can also leave elderly people cut off from the wider community. The Mission's **Elder Service** assists elderly Aucklanders who are unable to access services and support to meet their basic needs.

The Elder Service team responds to calls for help, visiting isolated elderly people in their own homes, assessing the needs of each person and offering both practical support and long term assistance.

Practical support can mean providing an emergency food parcel, low-cost health care, help with setting up meal deliveries, in-home support or assistance to relocate to long-term residential care.

The Mission works with isolated elderly people to help them remain independent in their own homes for as long as possible, while developing connections with community groups and outside agencies such as Age Concern, Meals on Wheels and Home Help. The Selwyn Foundation and the Mission have partnered in order to meet the needs of older people who are isolated and have no community connections. Our thanks to the Selwyn Foundation for this incredible support.



45

isolated older clients assisted every three months



43

new elder service clients



293

home visits to support and engage isolated elderly clients



1,170

client contacts to provide ongoing support



Wesley's story

70-year-old Wesley was sleeping rough in an underground carpark when our Elder Services team first visited him. While Wesley initially said he wasn't interested in accessing any support services, we continued to check in on him. We were concerned about Wesley's physical and mental health, and were aware he was abusing alcohol. Wesley was resistant to the idea of "being housed", and despite being hospitalised a number of times, always returned to the streets. He was very isolated and his health problems were deteriorating. Our team continued to reach out to Wesley regularly, building a relationship with him and offering support.

On Wesley's behalf, we contacted a local rest home. We offered Wesley the option to stay there for a short time, to check out the place and see what he thought of it. After much convincing, he agreed to go – and has been there ever since. For a time after his entry into the rest home, our team continued to support Wesley. For people like Wesley who have slept rough for a number of years, it can be a tough transition adjusting back to life indoors. Wesley has now settled into life at the rest home, where he can receive the care he needs in a safe, warm environment. Occasionally our staff check in on Wesley, and we know he is safe in the care of staff at the rest home.



Homelessness:

The situation

In 2016, there were at least **41,000 homeless New Zealanders**, or about one in every 100 New Zealanders. **49% of these people live in Auckland.**

(Severe housing deprivation in Aotearoa/New Zealand 2001-2013 Kate Amore He Kainga Oranga / Housing & Health Research Programme Department of Public Health University of Otago, Wellington)



Leading the way...
The team of Te Pou
Tuatahi o Tāmaki

Homelessness:

Our response

Homeless Outreach and Support Services

Providing long-term intervention to improve outcomes for those who are experiencing homelessness

Not everyone who needs our help will come to us. This is particularly true for those experiencing homelessness, which is why our outreach team goes to them. It is part of our commitment to providing support to people in the way they need it, where they need it and when they need it.

The Mission's **Homeless Outreach and Support Services (HOSS)** team walk the streets of Auckland several times each week. They look for and engage with people rough sleeping and people living in cars, abandoned buildings and temporary accommodation in an effort to connect with homeless individuals and

provide practical, effective support. The team connect people with support services, check on their welfare and provide a vital link to the wider community.

By showing compassion and respect, the HOSS team demonstrate that they care about clients' wellbeing. Once a relationship has been established, HOSS team members work with individual clients to assess their needs and develop a workable individualised plan to move them out of homelessness and into a healthier, more independent future. Addressing the wider and often complex issues people face.



188 people supported with case management



41% supported between 1-5 months

59% supported between 6-12 months



72 people supported on average each month



12 people referred to Housing First



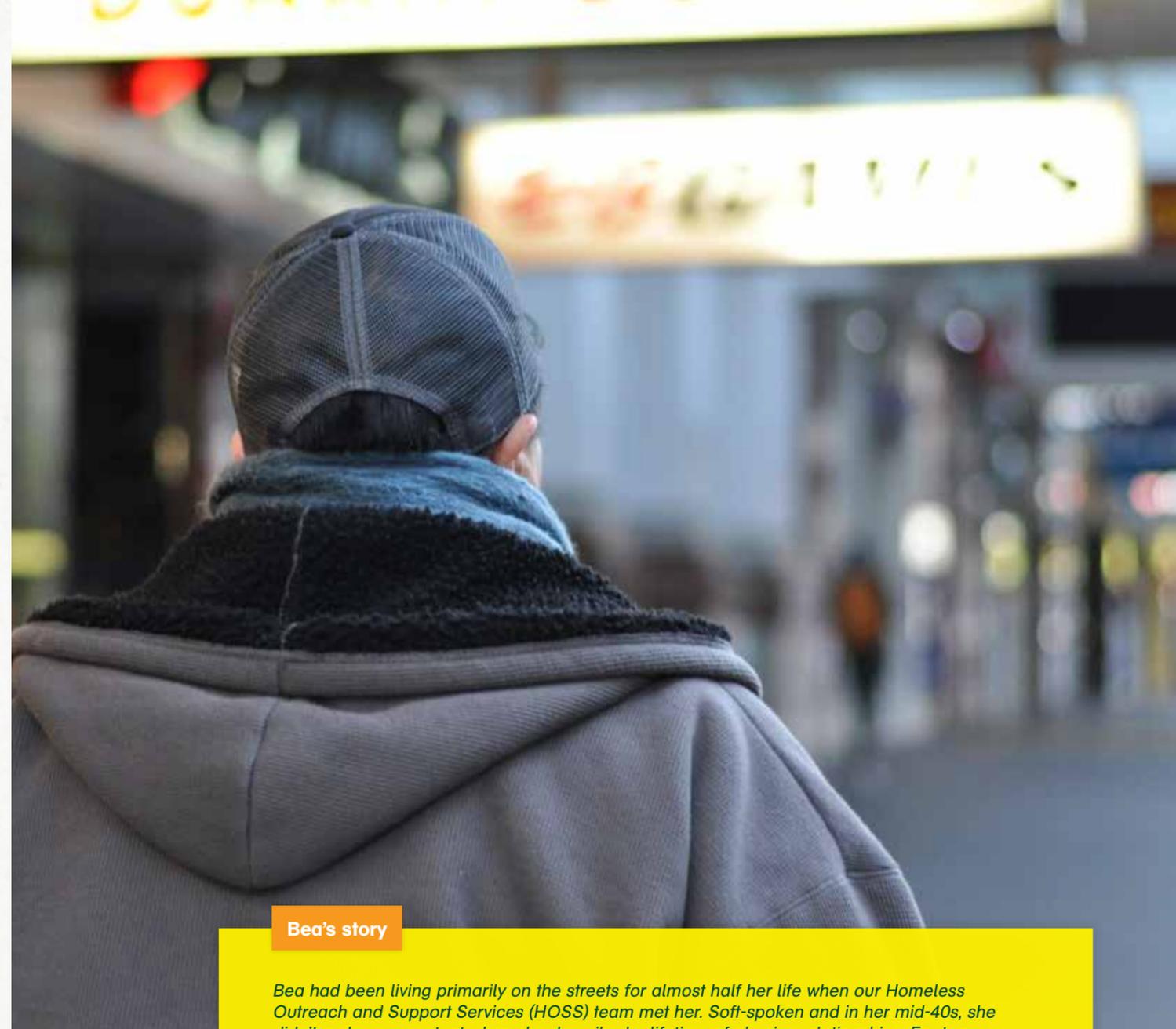
6 people referred directly from Outreach each month



624 hours of Outreach provided



Gerard Pickwell (Elder Services Social Worker) and Ilana James (HOSS Team Leader)



Bea's story

Bea had been living primarily on the streets for almost half her life when our Homeless Outreach and Support Services (HOSS) team met her. Soft-spoken and in her mid-40s, she didn't make eye contact when she described a lifetime of abusive relationships. For two decades, Bea travelled to different towns and cities around the North Island, sleeping rough and helping other "streeties" to learn the ropes. She considers other homeless people her whanau, and says there is a lot of love shared between those who live on the fringes of society.

When Bea came to Auckland about five years ago, she lived with extended family for a time, but was taken advantage of and treated badly, so left. She had come to the Mission a few times before this and knew that help was available, so she asked to see a homeless worker. They were able to get Bea into emergency accommodation and then into a Housing New Zealand (HNZ) home.

When Bea was assaulted by her then-partner and subsequently lost her HNZ home some months ago, her homeless worker supported her to file charges, and also helped her find a safe place to stay. Bea was then referred to the Housing First programme and has been housed.

Bea has addressed her addiction issues and has expressed a determination to live a better, healthier lifestyle. She wants to work in a childcare centre or rest home, and is looking forward to becoming a part of her new community.

Homelessness:

Our response

Housing First:

Te Pou Tuatahi o Tāmaki

Providing a home and intensive support for the chronically homeless

“Everyone has the right to a standard of living adequate for the health and wellbeing of themselves and of their family, including food, clothing, housing and medical care and necessary social services.”

–Article 25, Universal Declaration of Human Rights



The Auckland City Mission is working in partnership with fellow social-service agency Lifewise to deliver central Auckland’s first ‘Housing First’ programme. Housing First is an innovative and proven approach to housing people experiencing chronic homelessness.

The approach is based on five key principles:

- 1 Immediate access to housing with no attached conditions
- 2 Client choice and self-determination
- 3 Focus on recovery
- 4 Individualised support
- 5 Social and community integration

Many traditional programmes for housing people experiencing chronic homelessness require participants to meet certain criteria, such as proven sobriety or medication for mental health issues, before they can be housed. The Housing First model flips this process and argues that people are better able to address the deeper issues they face if they are living in a safe, secure home environment. Once a person has been housed, they are then provided with wraparound services to help address

any underlying issues. The Mission’s health, drug and alcohol and distribution services are a key part of delivering these wraparound services.

The Housing First model has proven highly effective in ending chronic homelessness in cities as diverse as Salt Lake City, Helsinki, New York and Adelaide. The Mission is delighted to be part of the Auckland Housing First Collective and to work collaboratively with like-minded organisations to make homelessness in Auckland rare, brief and non-recurring.

Housing First so far:

- > Has housed **66 people**
- > Of those, **60 have sustained their accommodation** and four have passed away
- > We have started to reduce our contact with some of the more settled longer-term tenants to fortnightly

Craig’s story

Craig came to us with a 30-year history of homelessness. He first came to the streets as a child, fleeing violence and alcoholism at home and in the care of relatives and the State. At various times he worked and had temporary accommodation but he was never able to sustain it for any length of time. On the face of it Craig seemed very capable and was a well-known figure in the homeless community who looked up to him as having leadership qualities. Craig is thoughtful, kind, intelligent and reflective. He also has addiction issues and at times has struggled with expressing his anger.

When he came and met with the Housing First team for the first time he was sullen, and seemed unconvinced that we would take housing him seriously. After a couple of weeks we found him an apartment in the CBD. From there, he began to believe that he could make changes to his life. He reflected that his violence often stemmed from alcohol use and he stopped his drinking.

Craig is still in his home and is working towards employment. He has retained a relationship with his partner, though they live separately. He is considering whether he would like to get into support work himself. He receives weekly support from the Housing First team, and he has a relationship of trust with several team members.

Te Whare Manaaki Wāhine

Providing a ‘House of Hospitality for Women’

“I was a respectable housewife and mum... my brother died... I discovered drugs... and lost it all... my kids, my husband, my house, and my self-respect”

“I want to find my way out... and go and study to help others... but it’s hard and it’s lonely trying to get myself back on my feet... people stop caring after a while”

“Choice is one of choosing to live... it is not one of choosing a lifestyle”



These are just some of the voices of the women of Te Whare Manaaki Wāhine, a 12-week pilot project, generously funded by the Ministry of Social Development and supported by donors. The Whare provided overnight accommodation and food for 54 women, enabling them to reconnect with themselves and their community in a safe and collaborative space.

Over the provision of 547 bed nights and social work engagement, women were supported to share the story of their individual journey, draw strength and support from each other, and access Auckland City Mission and allied services. Support provided included referral into housing, counselling, WINZ assistance, medical care, mental health services, and addiction treatment.

The women who stayed with us at Te Whare Manaaki Wāhine are living proof that **when you change someone’s context – you change their life. You re-activate their hope, and increase the size of their dreams.**

Snapshot of service users:

- > **54 women** (or those who identify as women)
- > Average age of **40 years**
- > **57%** identify as New Zealand Maori
- > **9%** as Pacific Island descent
- > **15%** New Zealand European
- > **9%** other European

Josie’s story

Josie is a well-spoken woman in her mid 50s, raised in one of Auckland’s most affluent suburbs. Attractive and engaging, she has an intellect that belies her current circumstances. Following a traumatic event, Josie developed a decade-long methamphetamine addiction. Although now on the methadone programme, she has struggled to find employment and accommodation. She has mental health issues, exacerbated by frequent bullying and violence. Afraid to continue sleeping on the streets, Josie came to the Whare in search of safety and refuge.

Over the period of a month, Josie’s initially intermittent stays at Te Whare Manaaki Wāhine transformed into regular nightly engagements. Josie, at her own instigation, initiated a meeting with the staff to voice her desire to become drug and alcohol free, to have her own place to stay, and to begin to move back into the community. Through a referral to mental health services for ongoing support, and engagement with our on-site WINZ support person, Josie has now moved into secure and safe accommodation. Josie’s next goal is to stay at the Mission’s Social Detoxification Centre and become drug and alcohol free. Josie looks physically well, her anxiety and depression have subsided and she is hopeful for a new future.

Homelessness:

Our response

Activities Programme

Building confidence and self-esteem

Social isolation is a significant factor in the lives of rough sleepers, which is why the Mission runs an **Activities Programme** for people who are either currently homeless or recently housed. Free, regular activities – including clay modelling, carving, painting and drama, among others – offer clients the opportunity to build relationships, new skills and confidence in a safe environment. Many clients choose to attend more than one activity each week, and feedback is overwhelmingly positive.

Over the past twelve months, the Mission's art groups held their second public exhibition at Depot Artspace entitled 'Life'. The exhibition included artwork from the clay modelling, art and carving

classes. The exhibition was part of an international art exchange 'This Is Where I Live' that highlighted the visual art of marginalised people in large cities including New York, Mumbai, Melbourne, Berlin, London and Auckland.

The drama club, The Hobson Street Theatre Company, performed their play 'The Race' in the Auckland and Wellington Fringe Festivals. The Race, written and developed by participants with guidance from the volunteer Director and Producer, explored how racism affects those experiencing homelessness in Aotearoa today.

Both the exhibition and the performance were extremely well received by the public and a great source of pride for all involved.

"I've been coming to the art class for three years and doing lots of learning and growing. Art has given me a chance to express myself and become a better person. I have come through fire on my journey through art and life. Like the phoenix, I now feel like a reborn spiritual being."

- Art class participant



909

hours of activities provided



1,748

activity participants



314

individual clients participating



The Wider Community

Together We Stand | To make a difference in our community

The Mission relies on the generous support of the wider Auckland community in order to meet the needs of our clients.

Volunteering plays a vital role in connecting those who want to help directly with people in crises. Volunteers pack emergency food parcels, take social detoxification clients on outings, serve meals at the Haeata Community Centre, run activities programmes and support our Christmas services.

People from all walks of life – businesspeople, teachers, churchgoers, tertiary students and seniors – donate their time on a daily basis to the Mission's various services, as well as at fundraising events throughout the year.

Auckland businesses, schools and churches also play a key role in ensuring that the Mission has enough food to distribute to individuals and families in desperate need. Twice each year, we run appeals for non-perishable food donations. Organisations across Auckland take part, donating tens of thousands of cans and other non-perishable items that go directly into emergency food parcels.

Finally, without the support of our **financial donors**, the Mission would be unable to provide our community services for Aucklanders in desperate need. More than 80% of the Mission's funding comes from individual donors, charitable trusts and foundations, and bequests. The Mission and our supporters are a true embodiment of the phrase, "Aucklanders helping Aucklanders," as we work together to build a healthier, more liveable city for us all.

"Just wanted to say thanks again for today! The whole team got stuck in and I think we're all very inspired by the work you guys do down at the Mission. The staff are so friendly and welcoming and GREAT at what they do! It's made us all very aware of the amount that we consume and dispose of and how we could definitely do more to help."

- Group Volunteer

"Dear City Mission, we have done a bakesale at our school (Birkenhead Primary School) and fundraised \$263 for your charity. We have also made a little club called 'The Helpers' with the two of us and hope to help more charities in the future. Homelessness is a terrible thing to happen and we wish to assist you again."

With Love, Caitlin and Emma xxooxoxo
PS We want to STOP homelessness!"



25,425

hours of volunteering



9,899

financial donors



4,875

in-kind donations



4,306

volunteers



Te Ara Whakamua (The Pathway Ahead)

HomeGround

For many years the Mission has recognised that our facilities are no longer adequate for providing mana enhancing, clinically appropriate, fit for purpose services to meet the needs of those people in desperate need, particularly in areas of homelessness, hunger and poor health. While delivered with great heart, the level and scope of services we have provided have been severely limited by the substandard environment based in an 1852 year old pub and its outbuildings. A rebuild was planned over 10 years ago but the Global Financial Crisis halted the project.

Now, finally the rebuild will commence. Using the best from previous planning, advice from the community and international best practice, the Mission is embarking on an innovative project that will provide the best for the future.

The project is called HomeGround. It will consist of a number of services including the internationally proven 'Common Ground' model. This proven model houses chronically homeless people through a "Housing First" approach that permanently houses and supports people to stay housed and maximises their ability to live independently.

Support may include health services for those with physical and mental illness, substance abuse, as well as training and employment opportunities.

We are grateful to the Common Ground Community of Practice in Australia for welcoming the Auckland City Mission as the first New Zealand member to join their members to share the richness of their expertise and experience. We particularly wish to acknowledge Common Ground Queensland and Micah Services for their generosity and assistance.

Beyond being part of the growing movement to end chronic homelessness. The new Mission will provide a much-needed community hub that will service one of the most densely populated areas of New Zealand with high levels of deprivation and limited community facilities. The development will provide the opportunity to build on the Mission's near 100 year record of service to the region by providing expanded integrated health and social services.

Community Hub

The development of a conference centre, retail and community facilities will offer much-needed space for inner city apartment dwellers to participate in social, creative and recreational activities.

Homeless

Multi-disciplinary teams continue to work towards knowing every client by name so that they are enabled to access services and integrate with the community.

Supportive Housing

80 Units – HomeGround for the most vulnerable, chronically homeless and other low income people.

Detox Centre

This will increase from 10 beds to 25 and will provide integrated social and medical detoxification. This will be provided in association with the Auckland and Waitemata District Health Boards.

Food

A public café will offer food as well as work opportunities for residents. The Haeata Community Centre will offer highly nutritious food options cooked in an on-site commercial kitchen for our guests. The Crisis Care Service will provide emergency food assistance to families and individuals.

Work

The facility will offer access to a range of support services that will enable residents to nurture and maintain social, recreational, educational, occupational and vocational activities.

Health

Our Calder Healthcare Centre currently provides support to 1,700 patients – this will increase to 3,000 patients. The expanded healthcare centre will also include dentistry services and increased mental health support services.

Key Project Milestones

The Mission has met significant milestones in recent months:

- > **July 2018** Resource Consent approved
Building Consent One – Demolition approved
Building Consent Two – Excavation, Piling, Substructure and Services lodged and required by November 2018
Confirmation of main contractor
- > **Sept 2018** Accreditation as a Class One: Social Landlord Community Housing Provider
- > **Oct 2018** Heads of Agreement with Ministry of Health and local District Health Boards approved for the provision of detox facilities
Construction contract finalised & signed with Built Environs (McConnell Dowell Constructors Ltd.)

How the project is being funded:

As at 12 October 2018, the capital needed is \$90 million.

The following has been raised:

Auckland City Mission	\$8m + land
Government	\$34.7m
> Ministry of Social Development – \$18m	
> Ministry of Health – \$16.7m	
Lead Gift – Foundation North	\$10m
Fundraising Gifts/Pledges to date	\$20.2m
Total raised	\$72.9m
Total to still raise	\$17.1m

If you are interested in donating to the redevelopment, please visit the Mission website or contact Mandy Mee, HomeGround Campaign Manager on 021 867 322 or mandy.m@aucklandcitymission.org.nz



Foundation North Chief Executive Jennifer Gill

"As the community trust for Auckland and Northland, we are delighted that our largest grant ever is going to an organisation with such a distinguished history of service to our region. Mission HomeGround will create a community hub for Auckland in one of the most densely populated areas in New Zealand where there are high levels of deprivation and few facilities available to residents. In addition to meeting existing needs, our grant will help ensure the Mission has the capacity it needs to serve inner Auckland as the city's population grows over the coming decades."

Christmas Lunch

Providing a celebration for those who would otherwise be alone or unable to celebrate

The Mission's **Christmas Lunch** brings together 2,000 guests and hundreds of volunteers for an afternoon of companionship, food and festivity. The Christmas Lunch is open to anyone who is unable to celebrate or who would otherwise be alone on the day. Guests include struggling families, isolated elderly people and rough sleepers.

December is a particularly difficult time for people living on low incomes, and the weeks leading up to, and directly following Christmas, are the Mission's busiest time of year. From early December, as many as 350 families each day visit the Mission and our partners, requesting emergency food parcels, special needs grants and Christmas gifts. These activities are part of the Mission's commitment to ensuring that every Auckland family is able to celebrate Christmas.

"Thank you for the beautiful day"

- Christmas Lunch Guest



600
volunteers provided



3,000
hours of volunteering



2,000
guests shared
Christmas lunch



4,623
food parcels distributed
in December



15,000
children given presents

Distribution and Retail

The Mission's **Distribution Service** plays a key role in ensuring that food, clothing and furniture donations are distributed to those in the community who need them most

Donations are collected from organisations and members of the community, sorted and delivered to families who, without our help, would be sharing beds or eating on the floor.

Warm, hard-wearing clothing items are provided to rough sleepers who come to the Mission's Haeata Community Centre, and items that are surplus to our services' needs are sold through the Auckland City Mission Op-Shops, with profits returned to help fund the Mission's work. The Distribution team also collect and sort food donations and pack thousands of emergency food parcels for families in desperate need.



1,835
furniture items distributed



\$312,555
Retail net profit



10,218
volunteer hours provided to sort
donated food and clothing, and
pack emergency food parcels

The Mission is always in need of good quality furniture, household items and clothing. If you are interested in donating, **call us on 09 377 4322** for more information.



Advocacy

Justice: Speaking out on behalf of clients and educating the community about the diverse issues clients face

Advocacy is at the heart of the Mission's work and is incorporated into everything we do. Whether it's speaking out at a national government level around policy issues affecting low-income earners, producing ground-breaking research into the poverty cycle, giving a presentation to a group of school students about the realities of homelessness, or phoning up and negotiating directly on behalf of an individual client who's about to be evicted from their home, advocacy is a core purpose of the organisation. The Mission is committed to ensuring that everyone's rights are considered when decisions are made about their future.



95

community speaking engagements



Ongoing work with **27** other agencies to address larger social issues



140

media interviews speaking about social issues



Maggie, Don Buck Primary School

"Thank you for the support you gave my class for their community project. The whole school felt that their efforts and donations were worthwhile. I think we have inspired many kids about how important it is to know what is going on in their community and how they can continue to help others in need."



Photo: Kathrin Simon



Leadership

Team

Auckland City Mission Managers as at 30 June 2018

Chris Farrelly

Chief Executive Officer and Auckland City Missioner

Prior to coming to the Mission, Chris was the CEO of Manaiā Health PHO in Northland for 13 years. He has a long history in health management and also spent 10 years working with a community development programme in a South Korean slum. Chris has a Master of Theology degree from Berkeley USA, and a Graduate Diploma in Dispute Resolution from Massey University. His interest and involvement in conflict resolution and mediation includes memberships of Arbitrators and Mediators Institute of New Zealand (AMINZ) and Resolution Institute.

Helen Robinson

General Manager – Social Services

Helen holds a Bachelor of Social Policy and a Bachelor of Laws. Prior to taking on the role of GM – Social Services, Helen was the Team Leader – Crisis Care & Community Service and Team Leader – Homeless Outreach and Support Service. Helen is actively involved in her community and seeks to support particularly the development of young people through work with the Society of St Vincent de Paul and Challenge 2000.

Roger King

General Manager – Corporate Services

Roger holds a Master of Business Administration degree along with a conjoint Bachelor of Commerce and Bachelor of Laws degree. Prior to joining the Mission in May 2017 Roger had a 23-year career in local government with his most recent role being General Manager Commercial and Finance at Auckland Council.

Jacqui Dillion

Services Development Manager

Jacqui has a successful corporate and not-for-profit background, including consulting on business partnership formation and creative strategies for

CSR implementation. Jacqui was CE of SAFE Network Inc. and the driving force behind the establishment and launch of www.theharbour.org.nz. As a Registered Psychotherapist, Jacqui holds a Masters in Health Science – Psychotherapy, a Masters in Buddhist Studies, a Bachelor of Arts (English and Politics) and a Grad. Dip. Marketing Management.

Martin Hill

Manager People and Culture

Martin holds a Bachelor of Business with Honours.

Alexis Sawyers

Fundraising Team Leader

Alexis holds a Bachelor of Arts in Political Science and a Postgraduate Diploma in Commerce.

Krish Damodara

Finance, Asset and ICT Manager

Krish holds a Bachelor of Commerce with Honours and is an Associate Chartered Accountant. He is a member of the Institute of Chartered Accountants Australia and New Zealand.

Moana TeWao

Crisis Care and Community Service Team Leader

Moana has worked as an Assessment Professional for the last four years. Moana has taken on the leadership role in her team and holds a Bachelor of Social Work.

Wilf Holt

Homeless Community Team Leader

Wilf holds a Bachelor of Theology, is a qualified Counsellor and Family Therapist, and is a Deacon in the Anglican Church.

Ilana James

Homeless Outreach and Support Service Team Leader

Ilana holds a Bachelor of Arts in Criminology, a Bachelor of Science in Psychology and is a graduate of Future Auckland Leaders Programme 2014-2015.

Irene Rama

Social Detoxification Service Team Leader

Irene holds a Diploma in Social and Community Work and a Post Graduate Diploma in Health Sciences and Alcohol and Drug Studies. Irene is also a Dapaanz registered Alcohol and Drug Practitioner.

Tarati Blair

Calder Centre Team Leader and Practice Manager

Kō Ngāti Whātua tōku iwi, kō Tarati tāku ingoa. Prior to joining the Mission, Tarati was the Practice Manager of the medical practice Ōrākei Health Services in Mission Bay and Ōrākei Rongoā, a traditional Māori medicine clinic in Glen Innes.

Tracy Goddard

Distribution and Retail Manager

Tracy has been in the distribution and logistics industry for the past 17 years.

Rosemarie Harrop

Homeless Community Team Leader

Our Kuia Rose has a Diploma in Social Work and has been in social services for almost thirty years.

Lisa Roberts

Housing First Programme Manager

Lisa has spent the last 20 years working in mental health, substance use, tenancy sustainment and homelessness. Lisa has a diverse range of training from a BSc (Hons) - Psychology, Dip. Applied Social Science, Dip. (distinction) Scheme Therapy, and Cert. Management.

Kirsten Nalder

Front of House Team Leader

Prior to her role at the Mission, Kirsten owned and ran a cafe based in Golden Bay. Kirsten has been chair on a high school Board of Trustees and holds a Diploma in Marketing.



Board

Members

Auckland City Mission Board Members

as at 30 June 2018

Bishop Jim White (Chair)

Graeme Birkhead

Celia Caughey

Evan Davies

Russell Hay

Wayne Jackson

Joanna Pidgeon

Gavin Rennie

Claire Szabó

Bishop Jim White (Chair) is Assistant Bishop of Auckland and formerly Dean of St John's Theological College. He now serves on the Boards of the College – Te Kaunihera and Te Kotahitanga. He is also on the Board of the College of St George's, Jerusalem.

Graeme Birkhead has over 30 years' experience in the building sector. He is a Director of Graeme Birkhead Consulting, and has considerable governance experience. He is National President of the New Zealand Institute of Building, a board member of the Property Council of New Zealand's Auckland Branch and an advisory board member of the Auckland Council Urban Design Panel. During his career he has led major projects including large scale housing developments, business parks, manufacturing facilities, infrastructure works and public-sector facilities.

Celia Caughey is a lawyer and former partner at Russell McVeagh. While living in Vietnam for many years, she held various positions, including New Zealand Consul-General in Ho Chi Minh City and New Zealand Trade Commissioner and remains actively involved with the Ba Chieu Home for homeless and disadvantaged girls. She is also a Trustee of the Caughey Preston Memorial Rest Home.

Evan Davies is the Managing Director of Todd Property Group Limited, Director of Panuku Development Auckland, Chair of the Capital Investment Committee and Chair of the Christchurch Hospital Redevelopment Partnership Group. Previously, he was Managing Director of SkyCity Entertainment Group and General Manager of Brierley Properties.

Russell Hay is an independent Consultant, Trustee and Director after a long career in professional services. For 24 years he was a partner at Deloitte, including Regional Managing Partner for Deloitte Consulting in Australia and Asia/Pacific. He then became Chief Executive Officer of Minter Ellison for three years to 2007. (Retired July 2018)



Absent from photo:
Claire Szabó and Gavin Rennie

Wayne Jackson is a company Director and Chair, working with clients in business strategy and governance through Governus, his advisory company. He is a former Chief Executive Officer of Grant Thornton New Zealand and was a Partner with Ernst and Young, New Zealand for 19 years and a director of its Business Advisory Practice. Mr Jackson has held CEO roles in the NZ Meat Export Industry (ANZF) and Hanimex Filmpro and was Client Service Director for AC Nielsen PTY Ltd. He has held a number of Directorships including Chair of Farm Brands Ltd, is current Chair of Q Theatre, and a director of the Aquatx group of companies. He is also currently Deputy Chair on the Northtec council, and a director of the Aquatx group of companies.

Joanna Pidgeon (Deputy Chair) is a lawyer and the founding partner of Pidgeon Law, a boutique property and commercial law firm. Joanna has a particular interest in property matters, sitting on the New Zealand Law Society Land Titles Committee and formerly chairing the Auckland District Law Society Inc Property Disputes Committee. Joanna is the president of the Auckland District Law Society Inc. Joanna was formerly a trustee of the Selwyn Foundation, where she chaired their Property and Development Committee.

Gavin Rennie has been a lecturer in the Department of Social Practice at Unitec since 1991. He has a longstanding interest in church social services, social justice, and housing issues.

Claire Szabó grew up in South Auckland, the daughter of a Hungarian refugee and a nurse from Southland. She has run her own business in Europe and been the CEO of English Language Partners New Zealand, a migrant/refugee support agency. Claire has degrees in music (Auckland), education (Trinity College, Dublin), commerce (Victoria), and public administration (Harvard). She is currently the CEO of Habitat for Humanity for New Zealand, Samoa and Tonga and is married to Rowan with daughter Lexie.

Together we stand to help people in desperate need

Donate Money

It costs over **\$7.5 million** a year to provide our services and only **11.7%** of this is government funded. We simply wouldn't survive without the generosity of Aucklanders like you. There are a number of ways to make a donation:

Regular Donations

This form of payment allows the Mission to budget more effectively for the coming year as it provides a dependable source of income. You can make regular donations to the Mission a number of ways:

- > **Direct Debit:** Set up a regular direct debit donation by downloading an authorisation form from our website at www.aucklandcitymission.org.nz
- > **Automatic Payments:** Set up regular payments to the Mission directly from your bank account to ours using the following details:

Auckland City Mission, ASB, Auckland.
Account number: 12-3011-0520064-00.

Reference fields: please include your name, your donor ID number if you have it and the words "AP Donation" so that we know this is a regular donation.

- > **Credit Card:** Make regular credit card donations online at www.aucklandcitymission.org.nz.
- > **Payroll Giving:** Ask your employer if they are part of the IRD's Payroll Giving scheme and make regular donations direct from your pay, applying the tax credit immediately.

For more information about setting up a Regular Donation, phone us on 09 303 9209 or email info@aucklandcitymission.org.nz

One-Off Donation

You can make one-off donations to the Mission a number of ways:

- > **Credit Card:** Donate online at www.aucklandcitymission.org.nz, by calling 09 303 9209, or by stopping in at 23 Union Street, Auckland Central.
- > **Cheque:** Post your donation direct to – Auckland City Mission, PO Box 5352, Wellesley Street, Auckland, 1141.
- > **Direct Credit:** Donations may be paid directly into the Mission bank account either in a branch or via the internet using the following bank details:

Auckland City Mission, ASB, Auckland.
Account number: 12-3011-0520064-00.

Reference fields: please include your name, your donor ID number if you have it, and the word 'Donation' if you are making a one-off donation.

Leave a Legacy

Leaving a gift to the Auckland City Mission in your Will is a very special way to make a lasting difference to the lives of marginalised and excluded Aucklanders. Legacies are an extremely valuable source of income for the Mission and we are incredibly grateful to those individuals who have already remembered the Mission in their Will. To leave a legacy or to find out more, please call us on **09 303 9262** or email fundraising@aucklandcitymission.org.nz

Events

You can support the Mission's work by running your own fundraising event, or getting sponsored to take part in a challenge. Individuals, community groups and businesses have assisted our work in the last year by holding events ranging from sausage sizzles to fancy-dress days. If you want to discuss arranging a fundraising event for the Mission, or if you would like to get sponsored for taking part in an event such as the Auckland Marathon, call **09 303 9781** or email fundraising@aucklandcitymission.org.nz

Corporate Partnerships

The Mission is grateful to all the businesses that support our work. Our Corporate Partners can support the Mission in a number of different ways:

- > Participate in our Auckland City Mission CookOff.
- > Hold a fundraising event for the Mission.
- > Join the IRD's Payroll Giving scheme and allow your employees to donate to the Mission directly from their pay.
- > Make a corporate donation of cash, goods or food.
- > Donate your expertise or professional services to the Mission.
- > Organise a day of volunteering at the Mission for a group of your employees.

For more information about becoming an Auckland City Mission Corporate Partner call **09 303 9780**, or email fundraising@aucklandcitymission.org.nz

Donate Goods

The Mission receives thousands of requests for household goods each year. We rely on generous donations of clothing, furniture and household items to provide people with the basic necessities of life and to raise funds for the Mission. If you have anything you've been meaning to re-home, please consider giving it to us. We ask that any donated goods be clean and of good quality as we are unable to give away anything we would not be happy to use or wear ourselves. For more information on donating goods or to arrange collection of large items, phone us on **09 377 4322**.

Donate Food

In the last financial year, the Mission distributed **15,879** emergency food parcels and provided food to 50 local food banks and community organisations. We rely on donations of food from individuals and companies to ensure we can provide emergency food for those who need it most. Small amounts of food can be dropped off at our **Distribution Centre at 15 Auburn Street, Grafton**, or to arrange to donate a large amount of food please contact us on **09 377 4322**.



Auckland City Mission

CookOff

The inaugural Auckland City Mission CookOff was held at St Matthew-in-the-City on **Wednesday 7 March 2018**. Twelve amazing top business leaders participated and raised an incredible **\$150,714** for the Mission's emergency food parcels.

At the Auckland City Mission CookOff, the participants are grouped into teams and paired with a celebrated Auckland chef. The 2018 chefs were Michael Van de Elzen, Nadia Lim and Nici Wickes. The event brings the business and hospitality communities together with people who are struggling to share food, tell stories and build connections at the same time as positively impacting on the community.

Each team prepares a meal under the guidance of their chef, to be shared with our guests. The 2018 event fed and entertained 150 Mission guests (a mix of people experiencing homelessness and families we work with) and provided an opportunity for Auckland's top business leaders to give back to the local community with food on the night and via fundraised donations.

We want to raise even more funds at the Auckland City Mission CookOff 2019 on Wednesday 13 March.

If you want more information about participating, contact David Ciurlionis on 09 303 9781 or david.c@aucklandcitymission.org.nz



Acknowledgements

Our Partners

Key Service Providers:

Solicitors – **Chapman Tripp**
Auditors – **Grant Thornton New Zealand Audit Partnership**
Bank – **ASB Bank**
Design Agency – **Origami**
Media Agency – **Zenith**
Recruitment Services – **Hobson Leavy**

Charitable Trusts & Legacies:

AL Titchener Family Trust, Anne Marie O'Sullivan Family Trust, Anstiss-Garland Charitable Trust, Aston Charitable Trust, Athena Trust, Auckland Council Local Board Discretionary Funding, Barney and Patsy McCahill Charitable Trust, Baxter Family Trust, Boulton Business Trust, BW & SW Picot Charitable Trust, Charles Rupert Stead Charitable Trust, Clyde Graham Charitable Trust, David and Genevieve Becroft Foundation, David Levene Foundation, DUO Trust, EM & MH Stichbury Charitable Trust, Foundation North, Frimley Foundation, Hugo Charitable Trust, JA Redwood Charitable Trust, Joyce Fisher Charitable Trust, Kellogg's Foundation, Leys Charitable Trust, Llanfoist Charitable Trust, Maurice Paykel Charitable Trust, Mt Wellington Foundation, New Zealand Lottery Grants Board, NH Taylor Charitable Trust, Olive Stoddard Charitable Trust, PricewaterhouseCoopers Foundation, Roger Silson Charitable Trust, Silverseas Trust, Sir John Logan Campbell Residuary Estate, SKYCITY Auckland Community Trust, St Lazarus Trust Board, Ted and Mollie Carr Endowment Trust, The Douglas Charitable Trust, The Helensville Trust, The Jogia Charitable Trust, The Lion Foundation, The Marianne Caughey Smith-Preston Memorial Rest Homes Trust, The Selwyn Foundation, The Southern Trust, The Tindall Foundation, The Trinity Foundation, The William and Lois Manchester Trust, Un Cadeau Charitable Trust, W & W A R Fraser Charitable Trust, West Georgia Trust, Z Energy 'Good in the Hood', Estate of Geoffrey Bailey, Estate of Mrs Felicia Mary Broadfoot, Estate of Ms Helen Buchanan, Estate of CJ Bullock, Estate of Mr W Elliot, Estate of Bruce C McNiece, Estate of Noel Renner and Estate of Gunter Warner.

Major Donors

Foundation North
Southern Cross Health Trust
Ted & Mollie Carr Endowment Fund
The Selwyn Foundation
Goodman Fielder



Our special thanks to the staff and volunteers of **Auckland District Health Board** for the many ways they have partnered to support the Mission over the past year.

Supporting Businesses, Community Groups, Churches, Schools and Other Organisations:

2 Degrees, 99 Enterprises, AA Insurance, Accessable, Accordo, AECOM, ACG Senior College, ACG Strathallan, Acorn Montessori Children's House, Advanced Chiropractic, AECOM, AGI Australasia Ltd, Air New Zealand, Altus NZ, ANZ, Albany Junior High School, All Saints – Birkenhead, All Saints – Ponsonby, Anglican Parish of Clevedon, Anglican Parish of Warkworth, Aoreere College, Apollo Medical Centre, APRA Communications, Argus Fire Systems Ltd, Arkham City Comics, AsureQuality, Auckland Art Gallery, Auckland Buddhist Centre, Auckland Council, Auckland District Law Society, Auckland Leisure Centre Gym, Auckland Live, Auckland Motorways Alliance, Auckland Philharmonia Orchestra, ATEED, Auckland Uniservices Ltd, Audit NZ, AUT, AWF, Babcock International, Baldwins Intellectual Property, Bartercard, Bayer NZ, Bayview Primary School, BDO, BECA, BeGroup, Bell Gully, BENZ, Beyond Recruitment, Birkenhead College, Birkenhead Library, Birkenhead Primary School, BizDojo, BKA Interactive Ltd, Black Pepper, Blockhouse Bay Intermediate, Blockhouse Bay Library, Bluegates Meadowlands, Bluegates Real Estate, BNZ, Boffa Miskell, Brandspanking, Brandworld, Bucklands Beach Primary School, Buddle Findlay, Butlerworth Electrical Services Ltd, Campbells Bay School, CBRE Ltd, Central City Library, Ceres Organics, Charles St Clair Brown, Cheshire Architects, Choice TV, Chow Hill Architects, Church of the Good Shepherd, Church of the Saviour, Church of the Latter Day Saints, Clariant, CLC Consulting Group, Clough & Associates, Connectus, Colliers International, Conrad Properties Group, Construction Cost Consultants, Co-operative Bank, Cory's Electrical, Cosgrove Primary School, Craigs Investment Partners, Crockers, Crossfit, Cubic Defence NZ, Datamine, DD Parnell Ltd, Debtsuccess, NZ Defence Force, Department of Conservation, Delegat, Devonport Business Association, Devonport Library, DHL Express, Dil's Funeral Services, Dimension Data NZ, Downer, Drake, Duncan Cotterill Lawyers, EasiYo, East Coast Bays Library, Easter Trading Ltd, ECS, Edukids Apriana, Effective Logistics, Ellerslie School, EMA, Enghouse Interactive, Enovate, Epsom Girls Grammar, Epsom Library, Epsom South Kindergarten, Estee Lauder, Everglade Primary, Everyday Needs, Export House, Exposure International, EY, Fairfax Media, Fairway Resolutions Ltd, Farmcove Intermediate, FCB Auckland, Ficino School, Financial Markets Authority, Fire HQ, Fisher International, Flight Centre, Fonterra, Freemans Bay School, Freemans Bay Kindergarten, Freightways Ltd, Frucor, Gaze Burt, Generate Accounting Ltd, Generator, Gladstone Primary School, Glendene Congregational Church, Glenfield Intermediate, Glendowie College, Glenfield Library, Graham Consulting, Greenpeace, Greenscene, Greentree Advisors, Greet Consulting, Grey Lynn Library, Grey Lynn School, Hands on Rehab, Harrison Grierson, Hawkins Construction, Heartland Bank, Herne Bay Law, Hendersson Valley School, H & M, Hobsonville Point Primary School, Holy Trinity Anglican Church – Otahuhu, Holy Trinity Cathedral, Holy Trinity – Devonport, Hornabrook McDonald Lawyers, Housing NZ, House of Travel, Howick Baptist Church Kindergarten, Howick College, Howick Intermediate, HSBC, Hudson Global Recruitment, Human Rights Commission, Infotools Ltd, Infrastructure NZ, Ingram Micro, Insight, IRD Takapuna, JA Russell, Jomac Construction, JTCC, KINZ Sandringham, Kiwibank, Kiwirail, Kohimarama School, Konekt Ltd, Korn Ferry, Harcourts, La Samsara, Laingholm Primary School, Lancorn Technology, Landplan, Lane Capital Group, Lantern Insurance, Les Mills, Leys Institute Library, Lightbulb Learning Childcare, Lollipops, Lowndes, Madison Recruitment, Mangere

Bridge Baptist Church, Mangere Central School, Mangere East Library, Manurewa Pool & Leisure Centre, Matthew & Matthew, Mayne Wetherell, McConnell Group, McVeagh Fleming Lawyers, Mediaworks, Merck Sharp & Dohme, Merquip, Metlifecare – Blockhouse Bay, Glenfield, Pakuranga & Pinesong, Milford Baptist Kindergarten, Millenium Corporation, MindFOOD, Milly's Kitchen, Mitre 10, Moana NZ, Mott McDonald, Mt Albert Kindergarten, Mt Roskill Library, Mt Roskill Primary School, Naval Childcare Centre, Needscope International, Nimrod Properties, NZ Law Society – Auckland Branch, NZTE, Northcote College, Northern Regional Alliance, North Port Events, NZ Post, Nutricia, Oasis Café, Oceania Healthcare, Oneceit, Onehunga Library, Optimisation Group, Opus International Consultants Ltd, Oratia District School, Otahuhu Library, Ormiston Senior College, Pacific Forest Products, Pakuranga College, Papakura Anglican Parish, Papakura High School, Paparimu School, Papatoetoe Intermediate, Parnell District School, Pharos Systems, Pattle Delamore Partners Ltd, Payment Express, Pernod-Ricard, Perpetual Guardian, Pharmacy Retailing NZ, Pharos Systems, PHD Group, Ponsonby Intermediate, Ports of Auckland, Procure Health Ltd, Project Max, Property Council NZ, Pt Chevalier Library, PWC, QBE New Zealand, Queen Street Doctors, Rangeview Intermediate, Ray White Real Estate – Remuera, Reckon, Red Rock, Remuera Intermediate, Remuera Lions Club, Renault, Rescare Homes Trust, Richmond Road Primary School, RL Button, Roche Products, Rotary Clubs of Westhaven Auckland and Downtown Auckland, RSM NZ, Russell McVeagh, Rutherford College, Safeway Scaffolding, SC Johnson, Salmat, Salt Recruitment, Sandfield, Sanford Ltd, Sanofi, SAP NZ Ltd, Savilles NZ, SBM Legal, SCG, Sentinel Chambers, Service IQ, Simpson Grierson, SnapComms Ltd, Springer Nature, SKY Television, Somerville Kindergarten, Southern Cross Health Society, Spaceworks, St Aidan's Anglican Church Remuera, St Dominic's Catholic College, St Heliers Dental Group, St Heliers Kindergarten, St James Anglican Church, St George's Anglican Church – Epsom, St James Mangere Church, St John's Co-operating Parish, St Joseph's Catholic School, St Leo's Catholic School, St Luke's Anglican Church – Mt Albert, St Oswald's – One Tree Hill, St Lukes Kindergarten, St Matthew-in-the-City, St Matthews Anglican Church Helensville, St Mary's College, St Michael's Anglican Church, St Michael's Catholic School, St Patrick's Cathedral, St Paul's Church – Symonds Street, St Peter's Onehunga, St Stephen's Anglican Church, St Therese Parish, St Thomas's – New Lynn, Stanhope Road School, Stantec, Stepping Stones Daycare, Stevens Lawson Architects, Stonefields Primary School, Sudima Hotels & Resorts, Suna Pilates, Sunnybrae Normal School, Suncorp NZ, Takapuna Library, Takapuna Grammar School, Takapuna Kids, Takarunga Rangers, Tattico, TDG, Telco Asset Management Ltd, Teletrac Navman, The Garden Party, The Little Castle, The Product Room, The Project Hub, The Tooth Company, Three Kings School, Tiritangi Primary School, University of Auckland, Therma Fisher Scientific, Think Kohi Chiropractic, Third Eye, Toybox, Transdev, Transpower, Transworks Ltd, True North, Tutukaka Coast Church, UBS, Uniservices, Unitech, UP Real Estate, USANA Health Science, Verifone, Vidak, Vista Entertainment Solutions Ltd, Waiuku Library, Watercare Services Ltd, Wee Wisdom Montessori – Weymouth, Westlake Boys School, Western Heights School, Westmere School, Westpac, White Associates, Willis Towers Watson, WineWorks Auckland, Wolters Kluwer, Work Communications Ltd, Workwear Group NZ, WSP, XLAM, YOU!, and Ziera Shoes.

Major Food and Goods Donors:

All Saints Anglican Church, Anglican Diocese of Auckland, Adairs, Amma NZ, Auckland Council, Auckland District Health Board, Auckland Transport, Asaleo Care, Bell Tea, Best Eggs Ltd, Betterdrinks, Biopak, Blackmores, Bread & Butter Bakery, BYM International, Caprice NZ Ltd, Ceres Enterprise, Church of the Holy Spectre, Community Fruit Harvesting, Copper Brand Experience, Countdown Distribution, Countdown – Quay Street & Grey Lynn, Cowell's Pavolas, Dad's Pies, Delta Produce Co-op Ltd, Designer Textiles International, Douglas Pharmaceuticals Ltd, Earthwise, Eclipse Wholesale, Eat My Lunch, Ellerslie Hospice Shop, Farmers, Feed the 5000, Fonterra Brands, Foodstuffs (Auckland) Limited, French Bakery Ltd, Girl Guides Garden, Girl Guides NZ, Goodman Fielder, Griffins Food Company, Gus Stop, Haka NZ Ltd, Hansells Food Group Ltd, Heinz Watties, Holy Cross Anglican Church, Holy Trinity Cathedral, Hotel Grand Windsor, Innocent Packaging, Karma Cola Ltd, Kellogg's NZ, KiwiHarvest, La Cigale, LHF Ltd (Life Health Food), Lewis Road Creamery, Little Bread and Butter Bakery, Max Health & Living International, Medicare, Mercy Hospice, Moana NZ,

Mum's Mince, My Food Bag, Multi Chem NZ Ltd, Nandos, Nestle New Zealand Limited, New World - Victoria Park, New World - Devonport, New World – Remuera, North Shore Church of Christ, Novotel Hotel – Auckland Airport, NZ Bus, OB Enterprises, Oooby, Parnell School, Pitango Soups, Points for Purpose, Point Chevalier Primary School, Pregnancy Help Inc, Progressive Enterprises Ltd, Quality Bakers Auckland, Recycle Boutique – Newmarket, Red Seal, Ronald McDonald House, Sanitarium NZ, Scalzo Foods, Sebastian's Café, Sofitel Hotel, St Aidan's Church, St George's Church Epsom, St John's Church Royal Oak, St Matthew-in-the-City, St Peter's Anglican Church Takapuna, St Phillips Church St Heliers, St Mark's Anglican Parish, St Michael's Anglican Church, St Thomas's Church, St Vincent de Paul, Starbucks – Queen St, Tatty's Designer Recycle – Ponsonby, The Better Drinks Co. Ltd, The Church of the Latter Day Saints, The Collective, The Gusstop Café, The New Covenant Ministry, Transdev Auckland Ltd, Top New Trading Ltd, Tzu Chi Foundation, Unilever, Wilderness Motorhomes and YHA Auckland City.

The Media:

Bauer, Fairfax Media, Mediaworks, Metservice, NZME, Ooh Media, Phantom Billstickers, QMS, Sky Network Television Ltd, The Radio Bureau, TradeMe, TVNZ and Yahoo.

Special Thanks:

AlSCO NZ, Auckland City Mission Foundation, Auckland Council, Auckland PHO, Auckland Racing Club, Barfoot & Thompson, BP, Goodman Fielder Cares, Kellogg's, Mitre 10, Mercury, Panuku Development Auckland, Precinct Properties, Simplicity, SkyCity Auckland, and Urgent Couriers.

Together we stand as a community

Thank you to all our wonderful donors and volunteers

We are incredibly grateful to all the wonderful donors and volunteers who assist the Mission to provide our services to Aucklanders in desperate need. This includes all the individuals, businesses, schools and community groups who provide us with financial and in-kind support. It also includes all our regular volunteers, volunteers who come as part of a community or corporate group, volunteers who assist with one-off events and all the volunteers who assist us over Christmas. Thank you for standing together with us to make a difference in the lives of so many.



Summary

Financial Statements

For the Year Ended 30 June 2018

The following Financial Statements are the Mission's Summary Financial Statements. Our full Financial Statements are filed with the Charities Services.

Table of Contents

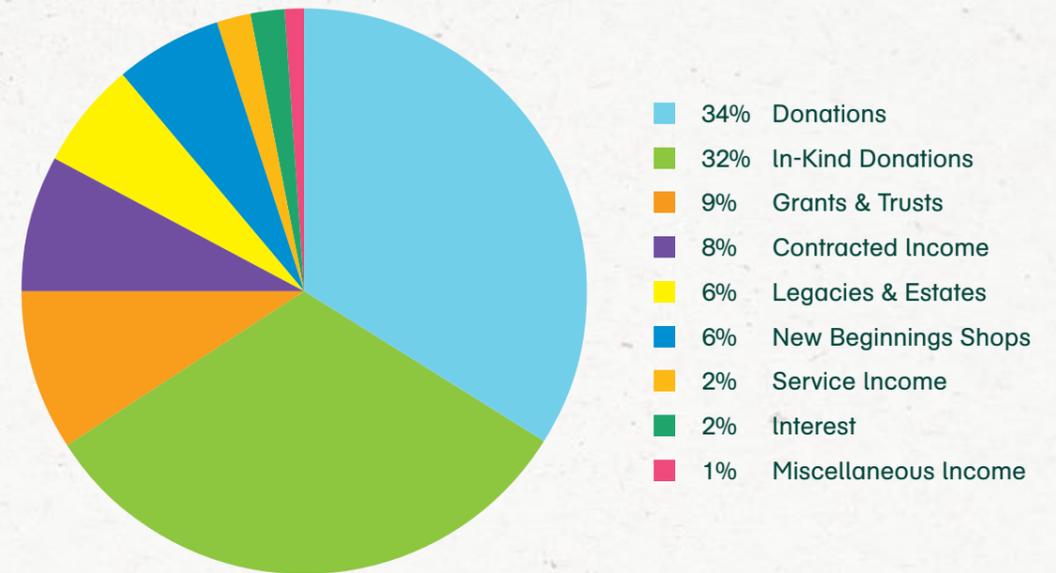
Business Directory	48
Income and Expenditure Graphs	49
Summary Statement of Comprehensive Revenue and Expenses	50 - 51
Summary Statement of Changes in Net Assets	52
Summary Statement of Financial Position	52
Summary of Cash Flow Statement	53
Notes to the Summary Financial Statements	54 - 57
Report of the Independent Auditor on the Summary Financial Statements	58 - 59

Business Directory

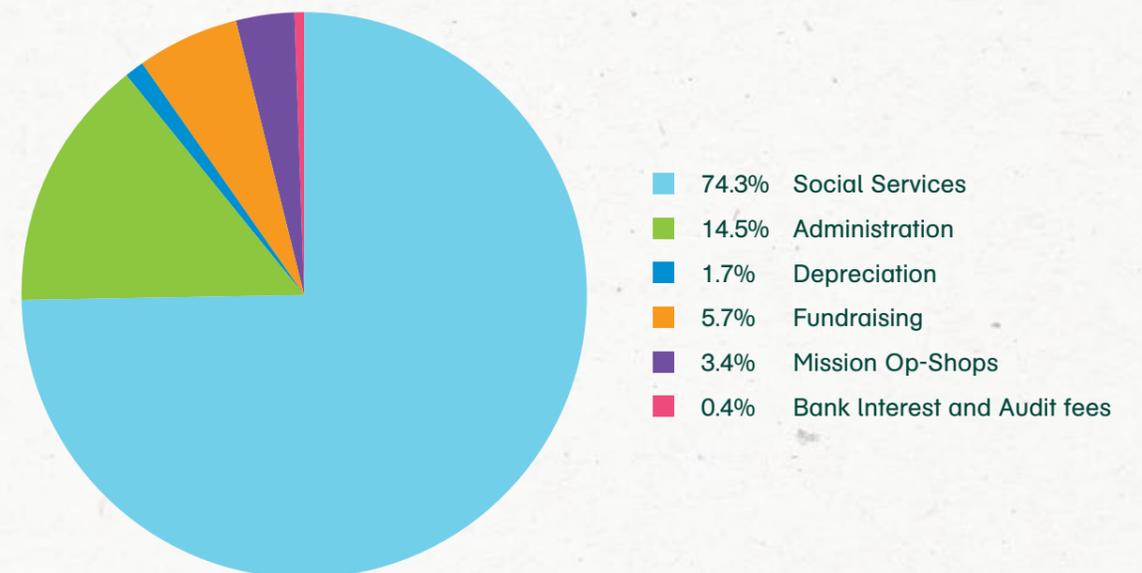
For the Year Ended 30 June 2018

Total Equity	\$28,376,242
Year of Commencement	1920
Address	136-140 Hobson Street Auckland
Principal Business	Helping people in desperate need by providing excellent integrated services and effective advocacy.
Banker	ASB Bank
Solicitors	Chapman Tripp
Auditor	Grant Thornton New Zealand Audit Partnership
Charities Commission Registration Number	CC22938

Where our funding came from in 2018



How we applied these funds in 2018



Summary Statement of Comprehensive

Revenue and Expenses

For the Year Ended 30 June 2018

Revenue

Group	Notes	2018 \$	2017 \$
Revenue from Non-Exchange Transactions			
Donations		3,630,110	3,195,598
Donations – Mission HomeGround		2,563,175	1,000
Donations In-Kind	4	3,379,711	2,318,197
Grants and Income from Trusts		916,175	1,091,950
Legacies and Estates		643,986	323,150
Income from Government Contracts		846,407	595,394
Income from Residents (Detox)		74,274	60,570
Income from Medical Services		204,625	201,996
		12,258,463	7,787,855
Revenue from Exchange Transactions			
Sales – New Beginnings Opportunity Shops		630,470	583,157
Interest		233,529	222,500
Miscellaneous Income		97,928	108,486
		961,927	914,233
Total Revenue		13,220,390	8,702,088

The attached notes form part of and are to be read in conjunction with these Summary Financial Statements.

Summary Statement of Comprehensive

Revenue and Expenses cont.

For the Year Ended 30 June 2018

Expenditure

Group	Notes	2018 \$	2017 \$
Administration		1,369,700	1,013,677
Audit Fees		28,000	18,000
Depreciation		162,536	113,345
Fundraising and Communications		534,067	472,337
Interest & Bank Charges		9,526	10,469
New Beginnings Opportunity Shops		271,068	232,651
Rent – New Beginnings Opportunity Shops		46,847	43,815
Social Services			
Christmas Event		52,961	54,804
Homeless (Clinical)		432,659	347,854
Homeless (Community)		477,777	356,185
Social Detoxification		731,590	655,192
Calder Centre (Medical Services)		745,962	688,868
Distribution Services		636,157	485,027
FoodLink		2,497,400	1,743,678
Crisis Care & Community Services		1,412,312	1,342,864
Other Social Services Development		17,798	12,606
Total Social Services		7,004,616	5,687,078
Total Expenditure		9,426,360	7,591,373
Operating Surplus			
		3,794,031	1,110,716
Other Gains/(Losses)			
Gain/(Loss) on Sale of Fixed Assets		3,610	(355)
Mission HomeGround (Non-Capital Expenses)	5	(207,571)	-
Income Received from ACM Foundation	8	350,000	350,000
Interest in ACM Foundation		827,848	369,270
Total Surplus for the Period		4,767,917	1,829,631

The attached notes form part of and are to be read in conjunction with these Summary Financial Statements.

Summary Statement of Changes in Net Assets

For the Year Ended 30 June 2018

Group	Accumulated Surplus \$	Restricted Equity Reserve \$	Facilities Development Reserve \$	Total \$
Balance at 1 July 2016	16,752,529	281,209	4,764,039	21,797,777
Surplus for the Period	1,829,631	-	-	1,829,631
Other Comprehensive Revenue and Expenses	-	-	-	-
Transfers to/from Accumulated Surplus	(2,066,747)	23,240	2,043,507	-
Balance at 30 June 2017	16,515,413	304,449	6,807,546	23,627,408
Surplus for the Period	4,767,917	-	-	4,767,917
Other Comprehensive Revenue and Expenses	(19,083)	-	-	(19,083)
Transfers to/from Accumulated Surplus	77,593	26,305	(103,898)	-
Balance at 30 June 2018	21,341,840	330,754	6,703,648	28,376,242

Summary Statement of Financial Position

as at 30 June 2018

Group	Note	2018 \$	2017 \$
Total Current Assets		9,915,880	8,321,520
Total Non-Current Assets	6	19,654,170	16,019,993
Total Assets		29,570,050	24,341,513
Total Current Liabilities		1,193,808	714,105
Total Liabilities		1,193,808	714,105
Total Net Assets		28,376,242	23,627,408
Net Assets			
Accumulated Surplus		21,341,840	16,515,413
Restricted Equity Reserve	3	330,754	304,449
Facilities Development Reserve	3	6,703,648	6,807,546
Total Equity		28,376,242	23,627,408

The attached notes form part of and are to be read in conjunction with these Summary Financial Statements.

Summary Cash Flow Statement

For the Year Ended 30 June 2018

Group	2018 \$	2017 \$
Net Cash Flows From Operating Activities	784,402	930,820
Net Cash Flows From Investing Activities	4,259,925	(2,324,712)
Net Cash Flows From Financing Activities	-	-
Net Increase/(Decrease) in Cash and Cash Equivalents	5,044,327	(1,393,892)
Cash and Cash Equivalents as at 1 July	745,753	2,139,645
Cash and Cash Equivalents as at 30 June	5,790,080	745,753

The attached notes form part of and are to be read in conjunction with these Summary Financial Statements.

Notes to the Summary

Financial Statements

For the Year Ended 30 June 2018

1. Reporting Entity

The reporting entity is the Auckland City Mission (the "Mission"). These summary financial statements comprise of the Auckland City Mission and its controlled entity, the Auckland City Mission Incorporated (the "Society"), Auckland City Mission Housing Ltd. and its associate, the Auckland City Mission Foundation (the "Foundation"). The Mission and the Foundation are charitable organisations registered under the Charitable Trusts Act 1957 and the Charities Act 2005. The Society is an Incorporated Society under the Incorporated Societies Act 1908. Auckland City Mission Housing Ltd. is incorporated under the Companies Act.

2. Basis of Preparation

The summary financial statements are presented for the Auckland City Mission and are for the year ended 30 June 2018.

The full consolidated financial statements were prepared in accordance with Generally Accepted Accounting Practice in New Zealand ("NZ GAAP"). They comply with Public Benefit Entity International Public Sector Accounting Standards ("PBE IPSAS") and other applicable financial reporting standards as appropriate that have been authorised for use by the External Reporting Board for Not-For-Profit entities. For the purposes of complying with NZ GAAP, the Group is eligible to apply Tier 2 Not-For-Profit PBE IPSAS on the basis that it does not have public accountability and it is not defined as large. The Mission has elected to report in accordance with Tier 2 Not-For-Profit PBE Accounting Standards and in doing so has taken advantage of all applicable Reduced Disclosure Regime ("RDR") disclosure concessions.

The full consolidated financial statements were authorised for issue by the Board of Trustees on 25 September 2018 and the summary financial statements were authorised for issue by the Board of Trustees on 25 September 2018.

The summary financial statements have been prepared in accordance with PBE FRS-43 Summary Financial Statements. The specific disclosures included in the summary financial statements have been extracted from the full consolidated financial statements authorised for issue on 25 September 2018 and have not been restated or reclassified.

The summary financial statements cannot be expected to provide as complete an understanding as provided by the full financial statements. The full consolidated financial statements are available on the Mission's website www.aucklandcitymission.org.nz and with the Charities Service www.charities.govt.nz.

The full consolidated financial statements have been audited and an unqualified audit opinion has been issued.

The summary financial statements are presented in NZ dollars and all values are rounded to the nearest dollar.

3. Reserves

Facilities Development Reserve (FDR)

The Facilities Development Reserve comprises retained surpluses that have been set aside to assist funding the development of the Auckland City Mission's building facilities. The funds may only be used for the development of the Auckland City Mission building facilities and are invested until utilised.

Restricted Equity Reserve (RER)

The Restricted Equity Reserve comprises the retained surpluses from the Whitney Trust which is now consolidated into the Mission's financial statements through the Auckland City Mission Incorporated. The major asset of the Whitney Trust is a property which was gifted to the Society and was to be used exclusively as a seaside convalescent home for poor persons. As a result, the accumulated surpluses from the Whitney Trust cannot be used to fund other charitable purposes of the Auckland City Mission.

4. Donations In-Kind

Food donations comprise bulk donations from corporate donors and general donations from the public. The value of general donations and bulk donations is recorded as revenue in the financial statements.

Foodbank donations relate to the food parcels provided to those Mission clients in need and Foodlink services relates to the food received for further distribution to the wider Foodbank network around Auckland.

The corresponding expense for Foodbank is recognised under 'crisis care & community services' and for 'foodlink' as a separate items in the summary statement of comprehensive revenue and expenses.

5. Building Development Project Cost (Mission HomeGround)

The Mission is currently planning to redevelop the existing offices in 136 & 140 Hobson Street as well as the Detox facilities in 201-203 Federal Street. The proposed new building development will be a fit for purpose multi-storey building which will include social housing, detox facilities, all the existing social services and administrative offices.

The Mission has incurred costs aggregating to \$207,571 (2017:Nil) during the year in Mission HomeGround which has been recognised as expense in the Statement of Comprehensive Revenue and Expenses.

The Mission has capitalised costs aggregating to \$3,030,634 (2017:262,572) during the year towards the new Mission HomeGround building. The costs have been capitalised under building project development cost.

For the Year Ended 30 June 2018

6. Non-Current Assets

As at 30 June, non-current assets are as follows:

	2018 \$	2017 \$
Property, Plant & Equipment	5,596,867	5,530,846
Investment Property	93,948	96,703
Investments	5,500	5,500
Interest in Auckland City Mission Foundation	10,927,221	10,099,372
Receivables from Non-Exchange Transactions	0	25,000
Building Project Development Costs	3,030,634	262,572
Total	19,654,170	16,019,993

7. Interest in Auckland City Mission Foundation

	2018 \$	2017 \$
Interest in Auckland City Mission Foundation	10,927,221	10,099,372
Total	10,927,221	10,099,372

As the Foundation is not controlled by the Mission, the Mission's interest in City Mission Foundation is accounted for under the equity method. The balance at 30th June represents the investment cost plus post acquisition changes and share in surplus or deficit of the Foundation.

8. Related Party Transactions**Related Party Transactions**

The Mission had the following transactions with the Auckland City Mission Foundation during each reporting period. The Foundation is a related party as there are two common trustees which enables the Mission to exert significant influence but is not a controlled entity.

	Nature of Transaction	Transaction 2018	Transaction 2017 \$	Receivable/ (Payable) 2018 \$	Receivable/ (Payable) 2017 \$
Auckland City Mission Foundation	Transfers to Mission	350,000	350,000	-	-
Total		350,000	350,000	-	-

Controlled entities

The Mission controls the Auckland City Mission Incorporated on the basis that all trustees of the Society are the same as the Mission's. There were no transactions with the Auckland City Mission Incorporated during the year (2017: nil). The Mission incorporated Auckland City Mission Housing Limited on 24th November 2016 as a limited company with 1000 shares. The Mission holds 100% of the 1000 shares. There have been no transactions for the period ended 30th June 2018.

For the Year Ended 30 June 2018

Key Management Personnel

The key management personnel, as defined by IPSAS 20 Related Party Disclosures, are the members of the governing body which is comprised of the Board of Trustees, the CEO/ City Missioner, Gen Manager (Social Services) and Gen Manager (Corporate Services), which constitutes the governing body of the Group. The aggregate remuneration of key management personnel and the number of individuals, determined on a full-time equivalent basis, receiving remuneration is as follows:

	Group 2018	Group 2017
Total Remuneration	\$473,908	\$420,500
Number of Persons	3	4

No remuneration is paid to Board members.

9. Volunteer Time

The Auckland City Mission recognises that volunteers are an integral part of its operations. Volunteers assist in fundraising, in the New Beginnings Shops, in Distribution, in providing social services, in organising and providing Christmas lunch and in Mission governance. However, the value of the services provided cannot be reliably measured as there are no equivalent paid positions available in the local labour market, and in the absence of volunteers, the services may not be provided. The Mission does not recognise the value of these services in the Statement of Financial Position or Statement of Comprehensive Revenue and Expense.

During the year, volunteers donated an estimated 25,425 hours of their time to the Mission (2017: 25,022 hours).

10. Subsequent Events

The Mission is in the process of developing the existing building sites located in Hobson Street and Federal Street over the next two years. The Mission is setting up a new fit for purpose multi storeyed building to house all our existing services, a 30 bed Detox facility and 80 apartments' for tenants sourced from the social housing register. This new facility will be known as "Mission HomeGround".

During the redevelopment period the Mission is relocating to a temporary premises within the city fringe where the Mission will continue to offer all its existing services. The Mission has ensured that all the associated costs relating to the temporary relocation and development is ring-fenced within the Mission HomeGround project and is confident that there will minimum (if any) disruption to our existing operations over the next 12 months.

The Trustees are not aware of any other matters or circumstances since the end of the reporting period, not otherwise dealt with in the financial statements that have significantly or may significantly affect the operations of the Auckland City Mission (2017: nil).

11. Capital Commitments

As mentioned above, The Mission is in the process of developing the existing building sites located in Hobson Street and Federal Street over the next two years. The Mission is setting up a new fit for purpose multi storeyed building to house all our existing services, a 30 bed Detox facility and 80 apartments for tenants sourced from the social housing register. This new facility will be known as "Mission HomeGround".

As on 30th June 2018, the Quantity Surveyors budget estimates for the redevelopment is \$88.2million (2017:nil).

The Mission has also received commitments from the Government, Trust Funds and donors towards funding for the Mission HomeGround building project. The sum total of all these commitments as at 30 June 2018 is \$58.40million.

12. Contingent Assets and Liabilities

In September 2012, the Mission received three separate letters from the Auckland Council advising the Mission that the Mission's buildings at 140 Hobson St, 136 Hobson St, 201 and 203 Federal St have been assessed as potentially earthquake prone under Section 122 of the Building Act 2004. The Mission is required to strengthen the buildings by 2032 or to take other steps to reduce the long-term inherent risk in the structures.

There were no other contingent assets or liabilities as at 30 June 2018 except those mentioned above. (As at 30 June 2017: the contingent liability was with respect to earthquake strengthening).

Report of the Independent Auditor on the Summary Financial Statements To the Trustees of Auckland City Mission

Opinion

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2018, the summary statement of comprehensive revenue and expenses, summary changes in net assets and summary cash flow statement for the year then ended, and related notes, are derived from the audited financial statements of Auckland City Mission for the year ended 30 June 2018. In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Public Benefit Entity International Sector Accounting Standards (Not For Profit) Reduced Disclosure Regime. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated 25 September 2018.

Trustees' Responsibility for the Summary Financial Statements

The Trustees are responsible on behalf of the entity for the preparation of the summary financial statements of the Auckland City Mission in accordance with PBE FRS-43: Summary Financial Statements.

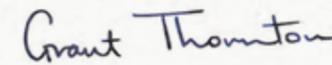
Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), Engagements to Report on Summary Financial Statements.

Other than in our capacity as auditor we have no relationship with, or interests in, Auckland City Mission.

Restriction on use of our report

This report is made solely to the Trustees, as a collective body. Our audit work has been undertaken so that we might state to the Trustees, as a collective body those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trustees, as a collective body, for our audit work, for this report or for the opinion we have formed.



Grant Thornton New Zealand Audit Partnership
B Kennerley
Partner
Auckland
25 September 2018

How you can stand with us:

- > Commit to regular gifts
- > Enter into a corporate partnership
- > Volunteer with us
- > Leave a bequest
- > Participate in an event
- > Make a donation

Connect with us:

- > 09 303 9200
- > Aucklandcitymission.org.nz
- > @AKcitymission
- > facebook.com/CityMission
- > instagram.com/aucklandcitymission

23 Union Street

Auckland Central

